

## Army Community Service Modified Service Delivery

Effective June 29, 2020 until further notice.

For updates please visit <https://carson.armymwr.com/programs/army-community-service>

For appointment requests please visit <https://carson.armymwr.com/programs/appointment-request>

\*Virtual programs will utilize GoToWebinar, Facebook and Zoom platforms.

PROGRAM	SERVICE DELIVERY MODIFICATION	CONTACT INFORMATION
ACS Center, BLDG 1526	Open, Appointment Only	Please call 719-526-4590 for appointments
ACS Annex, BLDG 7492	Open, Appointment Only	Please call 719-526-5807 for appointments
Survivor Outreach Services, BLDG 6215	Facility closed	Please call 719-526-2069 for assistance
ACS Center Reception Area	Open, Appointment Only	719-526-2994
ACS Center Computer Lab	Closed	
ACS Annex SFAC Computer Lab	Closed	
24/7 Victim Advocate Hotline	Offered via Telephone	719-243-7907
Clearing (PCS & ETS)	Offered via Telephone, Online and In-person on Tues & Wed by appointment only.	719-526-1053; Pre-clear at <a href="https://carson.armymwr.com/programs/relocation-readiness-program">https://carson.armymwr.com/programs/relocation-readiness-program</a>
Gifts & Donations	Offered via Telephone; In-person by appointment only.	719-244-1245
Portable Classes	Offered virtually	<a href="https://carson.armymwr.com/promos/acs-portable-class-schedule">https://carson.armymwr.com/promos/acs-portable-class-schedule</a>
<b>ARMY VOLUNTEER CORPS</b>		<a href="https://carson.armymwr.com/programs/army-volunteer-corps">https://carson.armymwr.com/programs/army-volunteer-corps</a>
Volunteering	Check website for opportunities	719-526-4590
Volunteer, VMIS and OPOC Inquiries	Offered via Telephone	719-526-4590
<b>EMPLOYMENT READINESS PROGRAM</b>		<a href="https://carson.armymwr.com/programs/employment-readiness">https://carson.armymwr.com/programs/employment-readiness</a>
ERP Inquiries	Via telephone	719-526-4590
Federal Employment for Military Spouses Class	Offered virtually	Register via website calendar.
Federal Resume and USAJobs Class	Offered virtually	Register via website calendar.
How to Create a Better Resume Class	Offered virtually	Register via website calendar.
Job Search Orientation Class	Offered virtually	Register via website calendar.
<b>EXCEPTIONAL FAMILY MEMBER PROGRAM</b>		<a href="https://carson.armymwr.com/programs/exceptional-family-member-program">https://carson.armymwr.com/programs/exceptional-family-member-program</a>
EFMP Services	Offered via Telephone; In-person by appointment only.	719-526-4590; Request an appointment at <a href="https://carson.armymwr.com/programs/appointment-request">https://carson.armymwr.com/programs/appointment-request</a>
SNAP	Offered via Telephone; In-person by appointment only.	719-526-4590
<b>FAMILY ADVOCACY PROGRAM</b>		<a href="https://carson.armymwr.com/programs/family-advocacy-program1">https://carson.armymwr.com/programs/family-advocacy-program1</a>
Boot Camp for New Moms	Offered virtually	Register via website calendar.
Boot Camp for New Dads	Offered virtually	Register via website calendar.



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Center on Fathering	Offered virtually	Register via website calendar.
Cooperative Parenting & Divorce	Offered virtually	Register via website calendar.
El Paso County Child Support Services	Offered via telephone, office visits canceled	The Child Support Enforcement Unit with El Paso County Child Support are available by phone at 719-457-6331 to answer questions.
Home Visitor Services	Offered virtually and via telephone	719-526-4590
Layette Program	Layette bags distributed by hospital staff.	719-526-4590
Nurturing Parent, Nurturing Families through Play, Infant Massage, Playgroup & Toddler Time	Offered virtually	Register via website calendar. Facebook: Fort Carson Nurturing and New Parent Support Program
Respite Care	Will continue on a case-by-case basis	719-526-4590
Sole Parenting Resource and Support Group	Postponed until further notice	719-526-4590
<b>FINANCIAL READINESS PROGRAM</b>		<a href="https://carson.armymwr.com/programs/financial-readiness">https://carson.armymwr.com/programs/financial-readiness</a>
Army Emergency Relief	Appointment only	(719) 526-4783 or (719) 526-4590 <a href="https://carson.armymwr.com/programs/army-emergency-relief-aer">https://carson.armymwr.com/programs/army-emergency-relief-aer</a>
Basic Budgeting	Offered virtually	Register via website calendar.
Banking Management	Offered virtually	Register via website calendar.
Smart Money Talks	Offered virtually	Register via website calendar.
TSP Basics and Planning	Offered virtually	Register via website calendar.
<b>MOBILIZATION &amp; DEPLOYMENT</b>		<a href="https://carson.armymwr.com/programs/mobilization-deployment-readiness-stability-support-operations-mdrssso">https://carson.armymwr.com/programs/mobilization-deployment-readiness-stability-support-operations-mdrssso</a>
CARE Team Training	Offered virtually	Register via website calendar.
Deployment Resources	Offered virtually and by request	To request deployment resources and support please call 719-526-0458.
Informal SFRG Chat	Offered virtually	Register via website calendar.
MFLC Services	MFLCs offering telephonic, video non-medical counseling and in-person services by appointment only.	To speak to an MFLC other than your identified MFLC, please call 719-526-4590 for assistance. To speak to a CYB MFLC, please call Parent Central at 719-526-1101. Visit <a href="https://carson.armymwr.com/promos/military-family-life-counselors">https://carson.armymwr.com/promos/military-family-life-counselors</a> for more information.
SFRG Foundations, Funds Custodian, Key Contact, Leader Training & Resource Day	Offered virtually	Register via website calendar.

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<b>MULTICULTURAL SERVICES</b>		<a href="https://carson.armymwr.com/programs/multicultural-program">https://carson.armymwr.com/programs/multicultural-program</a>
Citizenship Class	Offered virtually	Register via website calendar.
Everyday English Class	Offered virtually	Register via website calendar.
Immigration 101 Class	Offered virtually	Register via website calendar.
Latino Meet up	Offered virtually	Streaming on Facebook Live via Fort Carson ACS Grupo Latino page.
Naturalization Ceremony	Moved to Denver. Priority to deploying Soldiers	USCIS staff will continue to perform duties that do not involve contact with the public. To schedule an emergency appointment contact the USCIS Contact Center @ <a href="https://www.uscis.gov/contactcenter">https://www.uscis.gov/contactcenter</a>
<b>RELOCATION READINESS PROGRAM</b>		<a href="https://carson.armymwr.com/programs/relocation-readiness-program">https://carson.armymwr.com/programs/relocation-readiness-program</a>
Homebuyers Workshop	Offered virtually	Register via website calendar.
MPL Welcome for Spouses And Families	Offered virtually	Streaming on Facebook Live via Fort Carson Army Community Service Facebook page. Digital welcome packet available at <a href="https://carson.armymwr.com/programs/newcomers">https://carson.armymwr.com/programs/newcomers</a> .
<b>SOLDIER AND FAMILY ASSISTANCE CENTER (SFAC)</b>		<a href="https://carson.armymwr.com/programs/soldier-family-assistance-center">https://carson.armymwr.com/programs/soldier-family-assistance-center</a>
Colorado Department of Labor and Employment (CDLE)	Offered via telephone	For a referral to this service please contact 719-526-5807
Education and Employment Initiative (E2I)	Offered via telephone	For a referral to this service please contact 719-526-5807
Operation War Fighter	Offered via telephone	For a referral to this service please contact 719-526-5807
Recovery Care Coordinator	Offered via telephone	For a referral to this service please contact 719-526-5807
SFAC HR Assistance	In-person by appointment only	Please call 719-526-5807 719-524-1116
SFAC Medical Separation Orientation Brief	Brief can be viewed via website	<a href="https://carson.armymwr.com/programs/soldier-family-assistance-center">https://carson.armymwr.com/programs/soldier-family-assistance-center</a>
SFAC Transition and Medical Retirement Brief	Brief can be viewed via website	<a href="https://carson.armymwr.com/programs/soldier-family-assistance-center">https://carson.armymwr.com/programs/soldier-family-assistance-center</a>
SFAC Wounded Warrior Project	Offered via telephone	For a referral to this service please contact 719-526-5807
SFL-TAP	Offered via telephone	For a referral to this service please contact 719-526-5807
Veteran Health Administration	Offered via telephone	For a referral to this service please contact 719-526-5807



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<b>SURVIVOR OUTREACH SERVICES</b>		<a href="https://carson.armymwr.com/programs/survivor-outreach-services">https://carson.armymwr.com/programs/survivor-outreach-services</a>
Heartbeat Peer Grief Support After Suicide Loss	Offered virtually	Please call 719-332-7574
SOS Art Expressions Class (Bemis School of Art)	Offered virtually; new session to begin September 2020	Platform TBD, please check website calendar for updates.
Support Services	Offered via telephone and videoconferencing	Please call 719-526-2069