

10 February 2021

Dear Patron,

Child and Youth Services is reaching out to share some important updates in regards to our services and programming. Effective 22 March 2021, Child Development Centers and School Age Centers will resume normal operations for all families that were enrolled into a CYS Facility prior to the installation going to a Critical Readiness status. You should be receiving a call from your servicing child care facility to determine your current child care needs in the near future. If you do not plan to return to your space please let your Center management team know you wish to withdraw from care. Bi Monthly billing will resume for all families enrolled in care, and spaces will not be held without payment as of 22 March, 2021. The COVID Pay code will no longer be available for absences that are non COVID related and not authorized by a member of the CYS Management Team. CYS will begin enrolling new registrants as of 29 March 2021.

If you have not been receiving services we encourage you to contact Parent Central Services at 719-526-1101/8220 to review and update your registration file prior to your child's return date to avoid any disruption of care associated with expired paperwork.

Quite a bit of time has passed us by during these challenging times and as a result many of our kiddos have aged up to the next developmental stage. CYS began making internal moves effective the 1st of February to insure children are placed in the appropriate developmental setting. If your child is one who has aged up to the next age group, you will receive a call from a member of your management team to discuss your child's transition process.

Upon CYS's return to normal operations families should expect to see the following COVID mitigation practices happening within all facilities: entry screenings, hand sanitizer stations, increased cleaning of frequent touch surfaces and limited group sizes with consistent staffing to limit exposure to staff and children (also known as cohorting). We ask that you work in concert with your facility managers to insure CYS remains as safe and vigilant as possible in fighting the battle against COVID. In addition to the aforementioned practices being implemented, CYS also wanted to make you aware of the fact, that our workforce was prioritized by Installation Command and therefore provided the opportunity to receive the COVID vaccination. Vaccinations were administered to our work force on a voluntary basis. We are pleased to

share that upon our return to normal operations CYS staff who opted for the vaccine will be fully immunized.

CYS is also excited to announce the startup of the Youth Sports and Fitness program in April. The CYS sports staff will be conducting various sports clinics and are planning a sports season during the summer months. Look for signs ups on the CYS website and Facebook page soon. Participation will be limited to ensure social distancing and COVID precautions.

Please speak with your center management teams if you have any concerns or questions in regards to your return to care or the projected changes for March. We thank you for your continued patronage and look forward to seeing everyone soon.

CYS Management Team