

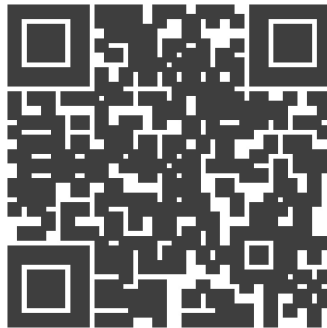
INSTRUCTION GUIDE

ARMY
EMERGENCY
RELIEF

EST. 1942

Follow the steps below in order to apply for AER assistance:

1 Go to the following web address: <https://carson.armymwr.com/AER>



2 Review the **AER CHECKLIST** & download and fill out all required documents.

3 Turn in all required supporting documents to the AER Department within the ACS Center (6303 Wetzel Ave., Bldg. 1526)

All AER applications will need at a Minimum:

- AER Form 101 (pg. 1-3)
- AER Form 575 Direct Deposit
- Household Budget Worksheet (completed with **Surplus/Deficit**)
- Current End-of-Month Leave and Earnings (LES) and/or Pay Stubs
- Copy of DoD ID Card Front & Back
- Supporting Documentation (**Review Full Checklist**)

If you are requesting AER assistance for **EMERGENCY TRAVEL OR FUNERAL COSTS**, please follow the steps above and then call our office at (719) 526-4783 for further guidance.

If ACS/AER is closed, then please call the American Red Cross at **1-877-272-7337**.

WHAT CAN WE HELP WITH?

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Authorized Categories of Assistance

- Rent | Mortgage
- Utilities | Rental Deposits
- Emergency Travel
- Travel Funds for Relocation (PCS)
- Vehicle Repair
- Replacement Vehicle
- Rental Vehicle
- HVAC Repair
- Natural Disaster
- Cranial Helmets
- Basic Essential Furniture
- Car Seats
- Repair | Replacement of Major Appliances
- Minor Home Repairs
- Dental Care for Dependents
- Food

AER is a NEEDS based program. AER does not reimburse for costs already paid. Assistance is given as a LOAN, GRANT, or Combination of the two. **A GRANT is never guaranteed!**

UNAUTHORIZED Categories

- Ordinary Leave Expenses
- AAFES Debt
- Adoption Fees
- Legal Fees | Fines
- Liquidation | Consolidation of Debt
- Government Debt
- Government Travel Card
- Personal Credit Cards| Loans
- Items of Convenience
- In Vitro Treatments
- Overdraft Fees
- Negative Bank Accounts
- Abortion Fees
- Child Support | Alimony
- Earnest Funds for Home
- Closing Costs for Home
- Appliance Upgrade
- Purchase of New Vehicle
- Assistance for NON-ID Card Holders
- Continuing Assistance

Requests for **UNAUTHORIZED** categories will not be considered.

