

Army Community Service Modified Service Delivery

Updated April 2021 – All Guidance Is Until Further Notice

For updates please visit <https://carson.armymwr.com/programs/army-community-service>

For appointment requests please visit <https://carson.armymwr.com/programs/appointment-request>

*Virtual programs will utilize Microsoft Teams, Facebook and Zoom platforms.

PROGRAM	SERVICE DELIVERY MODIFICATION	CONTACT INFORMATION
ACS Center, BLDG 1201	In person and virtual support. Walk-ins welcome	Please call 719-526-4590 for appointments
ACS Annex, BLDG 7492	Open for classes and clients <i>(The Nurturing Center is still virtual)</i>	Please call 719-526-5807 for appointments
Survivor Outreach Services, BLDG 6215	Telephone; virtual; and in-person by appointment only	Please call 719-526-2069 for assistance
ACS Main Computer Lab	Reservations and walk-ins welcome	Please call 719-526-4590 for appointments
24/7 Victim Advocate Hotline	Telephone, appointment, and in-person	719-243-7907
Clearing (PCS & ETS)	Offered via Telephone, Online and In-person on Tues & Wed by Appointment only.	719-526-1053; Pre-clear at https://carson.armymwr.com/programs/relocation-readiness-program
Gifts & Donations	Bldg. 1201. In person and virtual support; In-person by appointment only.	Rhea Rollman Work: 719-526-8558 or Cell: 719-244-1245
Portable Classes	In person and virtual support	https://carson.armymwr.com/promos/acs-portable-class-schedule

ARMY VOLUNTEER CORPS

<https://carson.armymwr.com/programs/army-volunteer-corps>

Volunteering	Check website for opportunities	(719) 526-1082 / 8303
Volunteer, VMIS and OPOC Inquiries	In person and virtual support	(719) 526-1082 / 8303

EMPLOYMENT READINESS PROGRAM

<https://carson.armymwr.com/programs/employment-readiness>

ERP Inquiries	Via telephone and website	719-526-0452
You're a Priority: Federal Employment MilSpouses	Hybrid Class 3 rd Wednesday of the month	Register via website (Accommodates in-person and virtual participants)
Federal Resume & USAJobs	Hybrid Class 4 th Tuesday of the month	Register via website
Write a Winning Resume	Hybrid Class 2 nd Wednesday of the month	Register via website
Employment Readiness Orientation	Hybrid Class 1 st & 3 rd Tuesday of the month	Register via website
Professional Development: LinkedIn Fundamentals	Hybrid Class 1 st Thursday of the month	Register via website
Professional Development: Career Assessments Class	Hybrid Class 3 rd Thursday of the month	Register via website



Army Community Service Modified Service Delivery

Updated April 2021 – All Guidance Is Until Further Notice

For updates please visit <https://carson.armymwr.com/programs/army-community-service>
 For appointment requests please visit <https://carson.armymwr.com/programs/appointment-request>

*Virtual programs will utilize Microsoft Teams, Facebook and Zoom platforms.

EXCEPTIONAL FAMILY MEMBER PROGRAM https://carson.armymwr.com/programs/exceptional-family-member-program		
EFMP Services	In person and virtual support Mon & Fri 8:00am-4:30pm, Tu & Thur 8am-12pm, Wed 9am-4:30pm	719-526-0400; Request an appointment at https://carson.armymwr.com/programs/appointment-request
SNAP	In person and virtual support. In-person by appointment only	719-526-0400

FAMILY ADVOCACY PROGRAM https://carson.armymwr.com/programs/family-advocacy-program1		
Boot Camp for New Moms	In-Person and Virtual	Register via website calendar
Boot Camp for New Dads	In-Person and Virtual	Register via website calendar
Center on Fathering	In-Person and Virtual	Register via website calendar.
Cooperative Parenting & Divorce	In-Person and Virtual	Register via website calendar.
El Paso County Child Support Services	In-Person services are limited. Make an appointment by calling 719-457-6331 or email info@elpasocountycss.com	The Child Support Enforcement Unit with El Paso County Child Support are available by phone at 719-457-6331 to answer questions.
Home Visitor Services	In-Person and Virtual	719-526-0461
Layette Program	Layette bags distributed by hospital staff	719-526-0461
Nurturing Parent, Nurturing Families through Play, Infant Massage, Playgroup & Toddler Time	Offered virtually	Register via website calendar. Facebook: Fort Carson Nurturing and New Parent Support Program
Respite Care	Will continue on a case-by-case basis	719-526-0461
Sole Parenting Resource and Support Group	In-Person and Virtual	719-524-1899

FINANCIAL READINESS PROGRAM https://carson.armymwr.com/programs/financial-readiness		
Army Emergency Relief	In-Person and Virtual	(719) 526-4783 or (719) 526-4590 https://carson.armymwr.com/programs/army-emergency-relief-aer
Financial Strength Budgeting 101	In-Person and Virtual	Register via website calendar.
Banking Management	In-Person and Virtual	Register via website calendar.
Smart Money Talks	In-Person and Virtual	Register via website calendar.
TSP Basics and Planning	In-Person and Virtual	Register via website calendar.
Foundational Readiness Classes for your personal finances	In-Person and Virtual	Register via website calendar.
Financial Counseling	In-Person and Virtual	(719) 526-4590



Army Community Service Modified Service Delivery

Updated April 2021 – All Guidance Is Until Further Notice

For updates please visit <https://carson.armymwr.com/programs/army-community-service>

For appointment requests please visit <https://carson.armymwr.com/programs/appointment-request>

*Virtual programs will utilize Microsoft Teams, Facebook and Zoom platforms.

MOBILIZATION & DEPLOYMENT		
https://carson.armymwr.com/programs/mobilization-deployment-readiness-stability-support-operations-mdrss		
CARE Team Training	In-Person and Virtual	Register via website calendar.
Deployment Resources	In-Person and Virtual	To request deployment resources and support please call 719-526-0458.
Informal SFRG Chat	In-Person and Virtual	Register via website calendar.
MFLC Services	MFLCs are offering telephonic, video, appointment services, and walk-ins for non-medical counseling	To speak to an MFLC other than your identified MFLC, please call 719-526-4590 for assistance. To speak to a CYB MFLC, please call Parent Central at 719-526-1101. Visit https://carson.armymwr.com/promos/military-family-life-counselors for more information.
SFRG Foundations, Funds Custodian, Key Contact, CFRR Training & Resource Day	In-Person and Virtual	Register via website calendar.

MULTICULTURAL SERVICES		
https://carson.armymwr.com/programs/multicultural-program		
Citizenship Appointments	Offered virtually or in-person	For assistance, call (719) 526-4590 or email usarmy.carson.imcom-fmwrc.list.dfmwr-w-acs-relo-readiness@mail.mil .
Everyday English Class	Offered virtually or in-person	Register via website calendar.
Immigration and Naturalization Assistance	Offered virtually or in-person	For assistance, call (719) 526-4590 or email usarmy.carson.imcom-fmwrc.list.dfmwr-w-acs-relo-readiness@mail.mil .
Latino Meet Up	Offered virtually or in-person	Register via website calendar. Streaming on Facebook Live via Fort Carson ACS Grupo Latino page.
German Meet Up	Offered virtually or in-person	Register via website calendar
Naturalization Ceremony	Moved to Denver. Priority to Deploying Soldiers	USCIS staff are naturalizing onsite in Denver. To schedule an emergency appointment contact the USCIS Contact Center @ https://www.uscis.gov/contactcenter . The Relocation Readiness Program can also assist by calling (719) 526-4590 or email usarmy.carson.imcom-fmwrc.list.dfmwr-w-acs-relo-readiness@mail.mil .



Army Community Service Modified Service Delivery

Updated April 2021 – All Guidance Is Until Further Notice

For updates please visit <https://carson.armymwr.com/programs/army-community-service>

For appointment requests please visit <https://carson.armymwr.com/programs/appointment-request>

*Virtual programs will utilize Microsoft Teams, Facebook and Zoom platforms.

RELOCATION READINESS PROGRAM		
https://carson.armymwr.com/programs/relocation-readiness-program		
Homebuyers Workshop	Offered virtually or in-person	Register via website calendar.
MPL Welcome for Spouses And Families	Offered virtually	Streaming on Facebook Live via Fort Carson Army Community Service Facebook page. Digital welcome packet available at https://carson.armymwr.com/programs/newcomers .
Waiting Families Meet-Up	Offered virtually	3 rd Wednesday 1:30-2:30pm Call (719) 526-0457
PCS 101	By appointment / Portable Class	Call (719) 526-1127
Destination Overseas	By appointment / Portable Class	Call (719) 526-1949

SOLDIER AND FAMILY ASSISTANCE CENTER (SFAC)		
https://carson.armymwr.com/programs/soldier-family-assistance-center		
Colorado Department of Labor and Employment (CDLE)	Offered virtually	For a referral to this service please contact 719-526-5807
Education and Employment Initiative (E2I)	Offered virtually	For a referral to this service please contact 719-526-5807
Operation War Fighter	Offered via telephone	For a referral to this service please contact 719-526-5807
SFAC HR Assistance	In-person by appointment only	Please call 719-526-5807 or 719-524-7301
SFAC Medical Separation Orientation Brief	Brief can be viewed via website	https://carson.armymwr.com/programs/soldier-family-assistance-center
SFAC Transition and Medical Retirement Brief	Brief can be viewed via website	https://carson.armymwr.com/programs/soldier-family-assistance-center
Wounded Warrior Project	Offered virtually	For a referral to this service please contact 719-526-5807
TAP	Bldg. 1201. Virtual support; In-person by appointment only	For a referral to this service please contact 719-526-5807
Veteran Health Administration	Offered virtually	For a referral to this service please contact 719-526-5807

SURVIVOR OUTREACH SERVICES		
https://carson.armymwr.com/programs/survivor-outreach-services		
Survivor Outreach Services BLDG 6215	In-person and virtual	Please call 719-526-2069 for assistance
Heartbeat Peer Grief Support After Suicide Loss	In-person and virtual	Please call 719-332-7574
SOS Art Expressions Class (Bemis School of Art)	Offered virtually	Platform TBD, please check website calendar for updates.
Support Services	Offered via telephone and videoconferencing and in-person by appointment only	Please call 719-526-2069

