

Mechanical Installation Service Technician

Reports To: Team Leader Department: Operations

Prepared By: Human Resources
FLSA Status: Nonexempt- Full Time
Approved By: Russell J. Knowles

SUMMARY

Up to 100% travel throughout the country and you will be dispatched from home, no relocation required.

REMETRONIX work activities may include the coordination and installation, deinstallation, relocation, and/or service upgrades of high value complex equipment in but not limited to hospitals, universities and Federal Buildings. Various equipment from each modality; may include but not be limited to AXA, AXD, CT, MR, and NM and other related technical paraphernalia associated with these modalities.

ESSENTIAL DUTIES AND RESPONSIBILITIES include the following. Other duties may be assigned.

- Up to 100% travel throughout the country
- Maintains integrity of confidential information
- Maintains customer relationships, and complies with REMETRONIX SOP (Standard Operating Procedures) and policy, customer requirements, and statutory and regulatory guidelines
- Responsible to follow all safety OSHA guidelines
- Maintains a safe work environment through safe work practices
- To deliver a safe and timely installation to the customer
- Assists the Team Leader with maintaining documentation in accordance with the REMETRONIX SOP and customer requirements
- Represents REMETRONIX and the customer in a professional and courteous manner
- Assists Team Leader with quality and compliance with the REMETRONIX SOP, customer requirements, and ISO 9001:2008 (International Standard Organization) and ensures each process is followed by each team member
- Assists the Team Leader with coordinating suppliers and helps direct on-site deliveries of equipment.

QUALIFICATIONS / EDUCATION and/or EXPERIENCE

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily.



Mechanical Installation Service Technician

LANGUAGE SKILLS

Must be able to read, write and speak the English language.

Ability to read and interpret documents such as safety requirements, operating and maintenance instructions, and procedure manuals. Ability to write routine reports and correspondence.

MATHEMATICAL SKILLS

Ability to add, subtract, multiply, and divide in all units of measure. Ability to read Metric and Standard measurement and use leveling methods to complete related work activities.

CUSTOMER SERVICE SKILLS

Must have excellent communication skills, be punctual and courteous in accordance with on-site etiquette. Must conduct himself/herself in a professional manner.

COMPUTER SKILLS

Basic understanding of how a computer works. Ability to navigate and use: email, Microsoft office products and the internet

REASONING ABILITY

Ability to define problems, collect data, establish facts, and draw valid conclusions. Ability to interpret an extensive variety of technical instructions in mathematical or diagram form and deal with several abstract and concrete variables.

CERTIFICATES, LICENSES, REGISTRATIONS

Provide and maintain a valid driver's license and maintain clean driving record.

PHYSICAL DEMANDS

The use of both hands and fingers with dexterity. Great hand/eye coordination and ability to work on a ladder. Must be able to lift up to 75lbs of cables or equipment.

WORK ENVIRONMENT

Monitor the safety and environmental conditions within the designated facility and deploy awareness to the on-site team in accordance with the REMETRONIX Safety Manual.

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