Please review the full job description and apply using the appropriate link below. To connect with CSU-Global's recruiter, you may email Ms. Erica Sansone at <u>Erica.sansone@csuglobal.com</u>.

Fully Remote Student Finance Specialist: https://staff-csuglobal.icims.com/jobs/1639/fully-remote-student-finance-specialist/job

The Student Finance Specialist supports the university mission by assisting students in understanding their account balance and financing options. This position is responsible for incoming and outgoing communication with students to help them to remain in good financial standing and to guide them through the collections process when necessary. This position is responsible for assisting new students in securing their financial aid and military benefits, as well as ensuring students are financially prepared to fund their education. An important part of this role is to proactive outreach to students to ensure students clear account issues so that they can remain in their courses. Will manage a case load of between 500-600 students between new and continuing students each term. This is a highly student focused role and superior customer service through phone and email interaction is key. This position reports to the Student Finance Supervisor and is exempt.

Fully Remote Senior Student Finance Specialist: https://staff-csuglobal.icims.com/jobs/1628/fully-remote-senior-student-finance-specialist/job

The Senior Student Finance Specialist supports the university mission by assisting students in understanding their account balance and financing options. This position is responsible for incoming and outgoing communication with students to help them to remain in good financial standing and to guide them through the collections process when necessary. This position is also responsible for assisting new students in securing their financial aid and military benefits, as well as ensuring students are financially prepared to fund their education. An important part of this role is to proactive outreach to students to ensure students clear account issues so that they can remain in their courses. In addition, this position will work with students who are running out of financial aid to create a tuition plan for their remaining funding to cover their program. They will be solution focused with students who have more complicated financial situations and will work directly with students participating in special tuition programs (i.e. county workforce programs, state voc rehab programs, etc.). This is a highly student focused role and superior customer service through phone and email interaction is key. Will manage a case load of between 500-600 students between new and continuing students each term. This position reports to the Student Finance Supervisor and is exempt.

Remote Product Marketing Manager - Technology & Analytics: https://staff-csuglobal.icims.com/jobs/1646/remote-product-marketing-manager---technology-%26-analytics/job

As a CSU-Global Product Marketing Manager for Technology and Analytics, you will be responsible for ensuring the successful advancement and positioning of industry-relevant academic programs and offers to facilitate and define student success to the ever-changing marketplace and student population within a discipline-specific area. In your role, you will lead the collaboration effort with CSU-Global faculty and academic staff, and with CSU-Global marketing personnel and internal stakeholders, to research, understand, and communicate workplace needs and academic relevance through the development and execution of a holistic, cross-platform marketing strategy. Through the development and optimization of go-to-market strategies and outreach that effectively highlight CSU-Global program benefits specific to student needs, this role helps drive the university's mission towards student and alumni workplace success through higher education. As a Product Marketing Manager you will act as the connector and

collaborator between faculty, industry experts, influencer's, and university departments to drive growth in university engagement.

Remote Product Marketing Manager - Business Administration: https://staff-csuglobal.icims.com/jobs/1644/remote-product-marketing-manager---business-administration/job

As a CSU-Global Product Marketing Manager for Business Administration, you will be responsible for ensuring the successful advancement and positioning of industry-relevant academic programs and offers to facilitate and define student success to the ever-changing marketplace and student population within a discipline-specific areas of Accounting/Finance, Marketing, and Management. In your role, you will lead the collaboration effort with CSU-Global faculty and academic staff, and with CSU-Global marketing personnel and internal stakeholders, to research, understand, and communicate workplace needs and academic relevance through the development and execution of a holistic, cross-platform marketing strategy. Through the development and optimization of go-to-market strategies and outreach that effectively highlight CSU-Global program benefits specific to student needs, this role helps drive the university's mission towards student and alumni workplace success through higher education. As a Product Marketing Manager you will act as the connector and collaborator between faculty, industry experts, influencers, and university departments to drive growth in university engagement.