

# FORT CARSON • ARMY COMMUNITY SERVICE • PROGRAMS

Regardless of what stage of life you and your family are in, Army Community Service has services and programs to make your Army life more successful. If you are new to the Fort Carson, Colorado area, make sure to stop in and pick up a welcome packet, get maps and directions to the local area and meet our professional staff. ACS offers monthly classes on parenting, finances, relationships, volunteerism, Exceptional Family Members, and much, much more.

### ARMY VOLUNTEER CORPS (AVC)

- Assistance finding volunteer opportunities on and off Fort Carson
- Special Volunteer events including: Make A Difference Day and National Volunteer Week
- Stay for a Day- Short Term Volunteer opportunities
- Volunteer Management Information System (VMIS) Support and Training
- Volunteer Recognition: Volunteer of the Quarter and Annual Volunteer Award Recognition

### COMMUNITY INFORMATION & REFERRAL PROGRAM (I&R)

### Information, Referral & Follow Up - Local, State, National, Worldwide

#### EXCEPTIONAL FAMILY MEMBER PROGRAM (EFMP)

- Individualized Family Support
- Connection to Services, Resources, Community Information
- EFMP & Me
- EFMP Systems Navigation/Non-Clinical Case Management Services
- Special Education School Support (IEP/504 Plan)
- Compassionate Action Administrative Support
- FEMP 101
- EFMP Respite Care

### **EMPLOYMENT READINESS PROGRAM (ERP)**

- Assistance with Resumes, Building a Portfolio and Interviews
- Career Fair Preparation
- Education Scholarships Information
- Federal Employment for Military Spouse
- USAJobs Workshops
- Professional Development Workshops & Career Assessments

### FAMILY ADVOCACY PROGRAM

- Parenting classes for parents of children from infants to teens
- Relationship Preventative Maintenance for Couples & Singles (PMCS)
- Relationship Classes • Resilience Classes

### FAMILY ENRICHMENT PROGRAM (FEP)

- Army Family Action Plan (AFAP) Program
- Army Family Team Building (AFTB) Training and Readiness Program
- ACS Volunteer Briefer, Facilitator, and Instructor Training
- Educating our Community about Fort Carson and Military Life

### FINANCIAL READINESS PROGRAM (FRP)

- Army Emergency Relief (AER)
- Banking Management and Finance Classes
- Budget, Credit, Debt and Investment Counseling
- Assistance for Soldiers through Community Partners
- Consumer Protection and Mediation
- Thrift Savings Plan
- Food Assistance Program Screening
- Free Access to CARFAX Reports
- Free Access to Consumer Reports
- Providing information on LEAP (Low-Income Energy Assistance Program)
- Understanding your Military Retirement

ACS Inclement Weather Policy: If the installation is on a 2 hour or less delay, ACS events will be adjusted to a 9:30 a.m. start time. If the installation is closed (2 or more hours), ACS classes will be canceled and rescheduled. For installation weather notifications, visit www.carson.army.mil or call (719) 526-0096. Updated: SEPT 2022

### MARKETING & OUTREACH

- Facilitating Community Partner Resources for Soldiers and Families
- Slick Deals for Soldiers and Families
- Community Newsletter: "Pass-It-On"

### MOBILIZATION & DEPLOYMENT READINESS PROGRAM (MOB/DEP)

- CARE Team Training
- Emergency Family Assistance Center (EFAC)
- Soldier & Family Readiness Group (SFRG) Support and Training
- OPSEC Training for Military Families
- Pre and Post Deployment Training / Rear Detachment Training
- Reintegration / Reunion Training for Soldiers and Families
- Unit Service Coordinator (USC) Program

### NEW PARENT SUPPORT PROGRAM (NPSP)

- Home Visits with New Parent Support Program
- Nurturing Parenting Programs for Infants to Teenagers
- Play Groups for infants to 5 years of age

### **RELOCATION READINESS PROGRAM (RELO)**

- Multicultural Support
- Citizenship and Immigration Referrals
- Cultural Meet-Ups
- Installation Welcome Packets
- Nursing Suite at ACS Center
- Sponsorship Training
- Permanent Change of Station Trip Planning
- Waiting Families Program
- Mountain Post Welcome for Spouses and Families

### SOLDIER & FAMILY ASSISTANCE CENTER (SFAC)

• Transition assistance to Soldiers and their Families that are assigned to the Soldier Recovery Unit (SRU) and the Integrated Disability Evaluation System (IDES)

### SURVIVOR OUTREACH SERVICES (SOS)

- Benefits Counseling
- Families of the Fallen Social Activities
- Financial Counseling
- Job Search and Education Assistance
- Support and Outreach
- Information & Referral
- Survivor Support Groups
- Post Access Sponsorship
- Bereavement Referral and Support
- Peer-to-Peer Support

### VICTIM ADVOCACY PROGRAM

- Supporting Leadership Response to Domestic Violence
- Support Groups for Domestic Violence
- Victim Advocacy Program and Training





COMMUNITY



ALTERNA COM		
ACS CENTER	Soldier & Family Assistance	ACS ANNEX
6303 Wetzel Ave. Building 1526	Center	1481 Titus Blvd. Building 7492
(719) 526-4590		(719) 526-0461
Mon, Tu, Thu, Fri: 8 a.m4:30 p.m. Wed: 9 a.m4:30 p.m. Federal Holidays: Closed		Mon, Tu, Thu, Fri: 8 a.m4:3 Wed: 9 a.m4:30 p.m. Federal Holidays: Closed
<ul> <li>Army Volunteer Corps (AVC)</li> </ul>	SOLDIER & FAMILY ASSISTANCE CENTER	<ul> <li>Exceptional Family Member Program (EFMP)</li> </ul>
Army Emergency Relief (AER)	Services for Soldiers and their	• Family Advocacy Program
<ul> <li>Community Information &amp; Referral (I&amp;R)</li> </ul>	Families assigned to the SRU or IDES, including:	New Parent Support
<ul> <li>Employment Readiness</li> </ul>	<ul> <li>Benefits Counseling</li> </ul>	Program
Program	Education / Employment	Victim Advocacy Program
<ul> <li>Family Enrichment Program</li> </ul>	Assistance	
• Financial Readiness Program	<ul> <li>Financial Counseling</li> </ul>	
Mobilization & Deployment	<ul> <li>Information &amp; Referral</li> </ul>	
Readiness Program	<ul> <li>Military Personnel Services (HR)</li> </ul>	
<ul> <li>Relocation Readinacc</li> </ul>	301 /1003 (IIII)	

• Partner Agencies located inside: • Soldier & Family Readiness

Relocation Readiness

Program (SFRP)

• Donations Management

community information

• Multicultural Support

Computer Lab

Program

- -Colorado Department of Labor & Employment (CDLE) -Education and Employment Initiative (E2I) -Operation Warfighter -Transition Assistance Program (TAP) Fort Carson and surrounding
- FortCarsonACS
- -Veteran Administration Health Liaisons -Wounded Warrior Project

# ALL PROGRAMS OFFERED AT NO COST **ARMY COMMUNITY SERVICE • COURSE CATALOG**

Famil

Nurturing

Center



n, Tu, Thu, Fri: 8 a.m.-4:30 p.m. d: 9 a.m.-4:30 p.m. leral Holidays: Closed

xceptional Family Member FAMILY NURTURING CENTER rogram (EFMP)

(open during class times only)

- Baby Nurturing
- Infant Massaae
- Nurturing Classes

Parenting classes and

meet-ups, including:

- Play Group
- Rockin' Grannies
- Toddler Time





Army Community Service



Fort\_Carson\_ACS



SURVIVOR OUTREACH SERVICES

6990 Mekona St. Building 6215

(719) 526-2069

Mon: Tue: 8 a.m.-5 p.m. Wed: 9 a.m.-5 p.m. Thur: 8 a.m.-1 p.m. Fri: 8 a.m.-4 p.m. Federal Holidays: Closed

Services for Families of the Fallen, includina:

- Benefits Counseling
- Bereavement Referral and Support
- Education / Employment Assistance
- Financial Counseling
- Information & Referral
- Post Access Support
- Peer-to-Peer Support
- Community Groups meeting at FHFC:

Gold Star Moms Gold Star Wives Suicide Bereavement Kid and Teen Support Groups

# WWW.CARSON.ARMYMWR.COM/ACS • (719) 526-4590



# **COURSES, EVENTS & SERVICES**

ACS programs offer a wide variety of classes, events and services. Each program is represented online. Find class times and further details of ACS classes and events at www.carson.armymwr.com/acs. To speak with a program specialist, call (719) 526-4590.

### ARMY FAMILY TEAM BUILDING

Level K provides the basic information and skills needed by all military Family members. These include military terms, acronyms, customs and expectations, impact of the mission on family life, and much more.

#### Level L will enhance an individual's professional growth and leadership skills. This training is for those who are or wish to be leaders, whether it is in the unit or in the community

# ARMY VOLUNTEER CORPS (AVC)

### NEW VOLUNTEER, VMIS & OPOC TRAINING VOLUNTEER OF THE QUARTER

volunteers, duties of the OPOC (Organizational recognizing Fort Carson Volunteers. Point of Contact) and how to use the VMIS (Volunteer Management Information System) to enter hours and earn awards

Last Wednesday of the month

how to prepare for and present effective briefings, developing platform skills, teaching adult learners, and more.

Level G focuses on personal growth

personality traits, creative problem solving

R TRAINING COURS

Students will learn the many skills and techniques

necessary to be a successful facilitator. As well as

communication,

and many aspects of self improvement.

## (719) 526-4590

(719) 526-4590

exploring

Provides information on registration of new 4 times a year AVC organizes award ceremonies ANNUAL AVC EVENTS

AVC leads many annual events that honor volunteers and support the community. These include: Annual Volunteer Recognition Ceremony, National Volunteer Week, National Night Out, and Make A Difference Day.

#### EXCEPTIONAL FAMILY MEMBER PROGRAM. (719) 526-046

through

Join us for EFMP 101, where program myths are busted and accurate information is explained in detail. We'll help you understand the ins and outs of the program, how it affects you, and the services that are offered

#### FEMP RESPITE CAR

EFMP Respite Care is a temporary rest period for caregivers, providing them the opportunity to rest and rejuvenate with peace of mind, knowing their loved ones will be well cared for. Eligibility criteria apply.

#### EFMP S

If you have a child on an IEP or a 504 Plan, this service is for you! Clearly understanding the basics of the special education process, understanding your rights and responsibilities and those of the education system, and collaborating with educational professionals will help you feel like a true member of your child's IEP feam. School support services are tailored to meet your child's ndividual needs.

Meet with an EFMP Systems Navigator to ensure individual circumstances meet criteria for requesting a compassionate reassignment. deletion, deferment or permissive attachment based on the individual Soldier's circumstances. FFMP & I

This is a new digital tool to guide military families with special needs to the specific information and resources they need. Using the tool, you can learn about support services, preparing for a move or deployment, responding to changes in education or medical needs, and adjusting to new life situations. EFMP & Me gives families personalized assistance based on their specific circumstances.

EFMP Systems Navigation is a Family support component of the EFMP that connects Families who have special needs with the systems of care they need, both on and off the installation. A standardized planning tool is used to help you identify your family's needs and goals, which will be organized and prioritized in a way that is easy to understand.

#### EMPLOYMENT READINESS PROGRAM (ERP) (719) 526-4590 ITARY SPOILSE PREFERENCE & FEDERAL

Searching and applying for federal jobs different than the civilian job search process. Learn the federal hiring process and how to navigate usajobs.gov. Learn tips and techniques on how to make the most of your job search and how to tailor your resume to a federal job announcement 4th Tuesday

Includes workshops with a different focus each month. Topics include: LinkedIn Fundamentals & Personal Branding, Career Exploration, Business Etiquette, Interviewing, Credentialing and much morel 1st & 3rd Thursday

Learn how to develop a competitive private sector resume. Learn about the different resume formats, how to tailor your resume to fit a specific job posting, and examine current resume trends.

#### 2nd Wednesday

Are you a Military Spouse interested in federal employment? You may be eligible for Military Spouse Preference (MSP) when applying for Department of Defense (DoD) positions. Learn the requirements and documentation needed for MSP and other federal Military Spouse hiring authorities 3rd Wednesday

#### ND CARFFR PLORATION FOR TEENS AND YOU

Provides teens and young adults workshops guaranteed to launch you into a productive future. Workshops will cover: Developing Initial Resume & Completing Job Applications, Volunteerina. Interview Preparation Scholarships, FAFSA and Q&A with colleges. Every Summer and Fall, please visit website for specific date

# FAMILY ADVOCACY PROGRAM

This class will discuss your "Love Language" and how to use it to strengthen your communication style

#### COOPERATIVE PARENTING & DIVORCE

Understand your new roles in this important relationship and how to best support your kids during this transition. Meets the State of Colorado requirement for divorcing couples 2nd Tuesday of the month

In this 3 week class you'll relate with your partner in a calm, cool and connected way. Work on communication intimacy and much more

#### RESILIENCE

Learn self-awareness, self-regulation, optimism, mental agility, strength of character, and connection. Each class covers a different subject matter. Attendance of all classes encouraged

### FINANCIAL READINESS PROGRAM (FRP)

#### UNDERSTANDING YOUR CREDIT SCORE

This class ensures Soldiers understand the importance of credit and why credit should be a mission is to provide financial assistance to part of their financial knowledge. If your credit score is less than 700 take this class to increase your financial knowledge and increase your purchasing power. 1st Tuesday of the month

#### FINANCIAL COUNSELING

Meet with one of our Financial Counselors and get a handle on your specific financial situation. This is one-to-one counseling for budgets, debt management, or retirement plans.

#### **1ST TERMERS TRAINING**

As a new Soldier, learn how to save and invest your valuable earnings, establish savings goals, debt elimination strategies, and create a savings plan for emergency situations. This class is open to all new Soldiers, their Family members and DoD ID card holders.

#### FINANCIAL STRENGTH BUDGETING 101

If you've never thought of having a budget, this class will help you learn how to create your own specific to your needs. Designed to ensure that each Soldier has a plan to better manage their money and create a sound financial plan. Family members are welcome to attend. 2nd Wednesday

### MOBILIZATION & DEPLOYMENT

#### CARE TEAM TRAINING

The CARE Team offers short-term assistance to support Families in the gap between notification team and personal support arriving. Training prepares volunteers to help during this time of tragedy or loss.

Learn about the responsibilities of the Fund Custodian and the Army regulations for managing SFRG Informal Fund accounts and fundraising.

This course trains Soldiers selected to be unit Command Family Readiness Representative (CFRR) on how best to assist unit commanders with their SFRG.

Protect your Soldier by protecting the information you know. This is known as Operations Security (OPSEC). Class covers OPSEC for social media and nersonal security auidelines

# (719) 526-0461

Learn to relate with your children by taking hold of your own emotional responses in this 4 week class.

# Helps parents to focus on their own behaviors.

#### LATIONSHIP PREVENTATIVE MAINTENANCE OR COUPLES & SINGLES (PMCS)

#### These classes will help you achieve your

An opportunity for Soldiers to meet fellow single

#### goals as a couple by building on your current

#### strengths and learning new skills. All couples and singles are welcome

#### OLE PARENTING GROUP

parents, attain resources and ask auestions in a supportive environment

#### 4th Tuesday of the month

Launching Hope is a 3 week class that lays out a clear path for how parents can lead their teenagers into a more productive future and create a better relationship with them along the way. Single parents and couples are welcome to participate.

# (719) <u>526-4590</u>

ARMY EMERGENCY RELIEF (AFR)

AFR is a private non-profit organization whose Soldiers and Family Members, Retirees, Retiree Family Members, and Medically Retired Wounded Warriors needing financial assistance in an unforeseen emergency situation. AER is dedicated to "Helping the Army Take Care Its Own."

#### THRIFT SAVINGS PLAN CLA

Learn about your retirement plan and the importance of planning for your retirement. Registration is required. lst Thursday FINANCIAL MILESTONES

These classes are designed to increase your knowledge on the Common Military Milestones that you may face during your military career, such as: marriage/divorce, your first child, and PCSing



#### (719) 526-0458

Review of available ACS, Installation, community and national resources for Soldiers and their Families. This is an ideal course for anyone who takes an active role in helping Soldiers and their Families.

#### SERG MANA

This course is ideal for anyone who plays an

### active role in the SFRG. Covers all aspects of SFRG

Manaaement. Soldier Family Readiness Group (SFRG) Key Contact training covers the responsibilities and expectations of being a Key Contact. Learn how

### to handle crisis phone calls and other forms of communication

Gain a better understanding of the Rear Detachment Leaders role and the many resources available for crisis intervention

## NEW PARENT SUPPORT PROGRAM

2nd Tuesday of the month

Our goal is to provide parents, who have recently

delivered, with information on programs and

services available to them, while also discussing

This 10-week class teaches parents how to use child

play therapy skills to reduce behavioral problems

A voluntary home visitation program for Families

expecting a child or with children from infant to 3

years of age. Services are provided free of charge

These two 12-week classes teach parents how to be

nurturing to their children as well as to themselves.

Touches on communication, building your child's

self-esteem, behavior management techniques and

much more. Classes are divided by child age: Infant

This 15- week class will encourage father-child

relationships, cultivate bonding, attachment,

communication and build family resilience. Must

sign up for the full 15 weeks. For more information

A group to help assist parents and caregivers with

please call 719-351-2997 or 719-524-1899.

navigating difficult conversations.

HOMFBUYFR'S WORKSHOP

process and much more.

SPONSORSHIP TRAINI

available on Fort Carson.

EVERYDAY ENGLISH

Topics include: choosing a real estate agent,

selecting the right house, obtaining the right

mortgage, VA Loans, understanding the closing

Required training for all Fort Carson sponsors.

Soldiers learn about sponsorship and resources

Program for foreign born Spouses and Soldiers

Participants develop basic English skills

Open to any geographically separated Families,

to include TDY's, unaccompanied assignments, and

deployment. Stay up-to-date with what is going on

through conversation and activities.

WAITING FAMILIES PROGRAM

at Fort Carson and local communities

(all (719) 960-6435 for times and dates

Tuesdavs

Join us for a fun playgroup to enhance parent-child interactions and child growth and

development while supporting mindfulness practices. This class is designed for ages 12-36

**NEED TO TALK?** 

MILITARY & FAMILY LIFE COUNSELORS

**ARE AVAILABLE!** 

CALL TO SCHEDULE: (719) 526-4590

4th Wednesday

Portable class

3rd Tuesdav

Call (719) 526-0466

(all (719) 526-0466

Offered Quarterly

to 5 years of age and 5 to 12 years of age.

CENTER ON FATHERING

TOUGH TOPICS

Call (719) 960-6435 for times and dates

call (719) 526-0461 for more information

safety and carina for a new born.

NURTURING FAMILIES THROUGH PLAY

and enhance parent-child relationships.

by NPSP staff

NURTURIN

#### IMMIGRATION / NATURALIZATION REFERRALS

Free service open to all Soldiers, Spouses, and DA Civilians; Active Duty and retired. Representative works with the USCIS Denver Office representatives.

Call (719) 526-1127

#### ST IMMIGRATION TRAINING

(719) 526-0461

3rd Tuesday of the month

lst Tuesday of the month

Tuesdays

Fridays

Thursdays

4th Monday

BOOT CAMP FOR NEW MOM

mom. Offered for moms only

CONT CAMP FOR NEW DADS

between narent and haby

An education and discussion group for moms to

share motherhood fears and challenges, practical

activities, supporting dad and becoming a great

An interactive and engaging class that focuses on

what it means to become a father, how to care for

haby and how to care for mom Offered for dads

Increase the bond between you and your baby

through various infant massage techniques. This

class includes strokes to alleviate colic, creating

strong bonds and increasing communication

Fun filled, interactive meet-up for parents and

children. Your child will improve their social

cognitive and motor skills. For infants to 5 years of

Focuses on gross motor enhancement through song

and dance; sensory enrichment through arts and

crafts: as well as nurturing the child and the parent

Did you know that babies can actually understand

spoken language before they are physically able to

4th Tuesday Every other month

(719) 526-4590

3rd Friday

Call (719) 526-0457

UNTAIN POST WELCOME FOR

ITIIRAL MEET-IIPS

to cover all your questions.

PCS 101

Meet other new spouses, get "insider tips"

from spouses familiar with the area and

have an opportunity to ask questions about

Get acquainted with ACS offerings and find new

friends in a community at Fort Carson that includes

people with similar backarounds and experiences.

hildren welcome. Cultural aroup leaders needed.

Provides PCSing Soldiers with information on

planning and executing a successful move.

Soldiers and Family Members can ao online for this

information or schedule a one-on-one appointment

International Meet-Up: 1st & 3rd Wednesday

Latino Meet-Up: 1st & 3rd Thursday

by appointment/portable class,

call (719) 526-1053

your new home. Soldiers are welcome to attend

speak? You and your child can learn together.

For ages 18 months old and up.

age. School age kids welcome in the summer.

MASSAGE & RARY NURTURIN

Required for BN and BDE S1's to properly assist their Soldiers with the Immigration and Naturalization process. Portable class, call (719) 526-1127

#### DESTINATION OVERSEAS

Learn about planning and executing a successful OCONUS PCS. Soldiers and Family Members can ao online for this information or schedule a one-on-one appointment to cover all your questions.

Portable class, call (719) 526-1053

#### SOLDIER & FAMILY ASSISTANCE CENTER (719) 526-4590

AND MEDICAL RETIREMENT BRIEF This briefing is for SRU and IDES Soldiers who have received their Army Disability Rating and are transitioning out of the military. The brief covers all of the military benefits and services transitioning Soldiers can utilize.

NEDICAL SEPARATION ORIENTATION BRIEF Get orientated to the SFAC Program. Includes a facility tour and information on what services are provided through the SFAC. Open to all SRU, Integrated Disphility Evaluation System (IDES) Soldiers and their Family Members.

Call 719-526-5807 for times and dates.

ONF-ON-ONE SUPPORT

Call 719-526-5807 for times and dates

Schedule your one-on-one support with the SFAC to support your transitions needs: financial counseling, education benefits, leave calculations, resume assistance, and recreation opportunities call (719) 526-5807 for an appointment



ACS supports **Commander's** readiness goals with our portable class schedule.

For Units & SFRGs, on your time at your place. To schedule, go to

www.carson.armymwr.com/acs

# SURVIVOR OUTREACH SERVICES

Heartbeat Peer to Peer Support for Survivors of Military Suicide Loss. The Fort Carson Heartbeat group meets virtually and is open to anyone affected by a Military Suicide Loss. The group is facilitated by Survivors of Military Suicide Loss, and offers time to address suicide bereavement by offering comfort, encouragement and direction to those left to mourn.

2nd & 4th Tuesday

(719) 526-0461

(719) 526-2069

## VICTIM ADVOCACY PROGRAM

Non-clinical advocacy services and support to Soldiers and Family Members who are experiencing domestic violence.

#### WOMEN'S DOMESTIC VIOLENCE EMPOWERMENT SUPPORT GROUP

An 8 week Women's support group for survivors of domestic violence. A group to support, encourage and empower women affected by domestic violence.

For more information call (719) 524-1899

#### I FADERSHIP RESPONSE TO DOMESTIC VIOLENCE

This class is designed to help command teams understand their role in domestic violence response and to provide them with resources and information from the ACS Victim Advocacy Program, and information on the dynamics of domestic abuse

Call 719-524-1899 for more information or to schedule a class.

24/7 VICTIM HOTHIN Call or Text (719) 243-7907

