

Military Help Line

We have established a toll-free military help line, 877-CIS-4MIL (877-247-4645) exclusively for current members of the military and their families, as well as veterans. If you are deaf, hard of hearing, or have a speech disability, please dial 711 to access telecommunications relay services. Our representatives are available to answer calls Monday through Friday from 8 a.m. to 6 p.m. Eastern, excluding federal holidays.

The help line is available to assist with immigration-related information, such as:

- Checking the status of your Form N-400, Application for Naturalization;
- Notifying us of a new mailing address or duty station;
- · Obtaining posthumous citizenship for a deceased member of the U.S. armed forces; and
- Submitting an application for expedited processing of military N-400 and N-600 applications.

https://www.uscis.gov/military/military-help-line



Submit a Case Inquiry

Submit an online inquiry about your case or request other services, such as an accommodation request, or how to correct an error on your notice.

Visit Page

Case Inquiry



Case outside normal processing time

Think a case is taking longer than expected?



Did not receive notice by mail

Think a notice is lost or missing?



Did not receive card by mail

Think a card is lost or missing?



Did not receive document by mail

Think a document is lost or missing?

Service Request



Appointment Accommodations

Request accommodations for an interview appointment



Typographic Error

Make typographic corrections for a case

https://egov.uscis.gov/e-Request/Intro.do