



IDES HR Update: Transitioning During COVID-19

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719-357-6580

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Business as Usual for those with ****Completed**** Medical Boards.

*****Transition Brief*****

<https://youtu.be/2diKcf45u9g>

<https://carson.armymwr.com/programs/soldier-family-assistance-center>

PDA- The USAPDA Retirements and Separations Branch staff continues to finalize PEB proceedings on behalf of the Secretary of the Army via telework. They are still processing completed medical board packets. This means if you completed your exams you will likely still receive your ratings and out-process from the Army.

Reduced IDES staffing- To minimize the spread of COVID-19 the PEBLO building (813) is closed to Soldiers and staff has been reduced to one PEBLO, one Supervisor, and one Contact Representative per day. This means cases available for processing will move more slowly. IDES is still accepting new cases virtually.

VA IDES staff is working remotely- Military Service Coordinators conducting virtual Exit briefs and receiving DD-214's via Email and FAX [1-844-531-7818](tel:1-844-531-7818)

IDES Update

Every effort will be made to continue processing IDES cases to the maximum extent possible. However, Soldiers enrolled in the Department of Defense and Veterans Administration (DoD/VA) Integrated Disability Evaluation System (IDES) whose case is delayed due to COVID-19 related concerns outside of the DES, may have their case deferred. There is no minimum time frame required for the deferment, however, Soldiers must contact their PEBLO to let them know why their case can no longer be moved forward through the normal process. The Office of Secretary of Defense (Health Affairs) has set up the following reasons for COVID-19 deferments which include but are not limited to the following:

- ▶ a. VA exams not available
- ▶ b. VA MSC not available
- ▶ c. DoD Provider not available
- ▶ d. PEBLO not available
- ▶ e. Service member not available
- ▶ f. Other circumstance

Under no circumstances are Soldiers permitted to cancel DoD/VA IDES medical exam appointments on their own. The PEBLO is responsible for monitoring a Soldier's completion of IDES appointments, including disability examinations, as well as approving and coordinating the Service member's requests for rescheduling VA examination appointments by contacting the VA Military Service Coordinator (MSC). In order to meet these requirements, the PEBLO must be aware of the need for exam cancellations.

Extensions

Extensions are currently available to Soldiers who are **voluntarily** separating. (ETS, Regular Ret. Etc.)

Army G-1 signed exception to AR 601-280 Paragraph 3-8d(2). This authorizes the use of the last record APFT to qualify Regular Army Soldiers for continued service, regardless of when the APFT was last administered. Soldiers should contact their Career Counselors with questions.

A Medical Separation or Retirement is **Involuntary**.

When is Your ETS DATE? You may need to contact your PEBLO if your ETS date is approaching so that the delays in the IDES process don't harm your ability to out-process or successfully transition.

Soldiers in or entering the Transition Phase IDES will only be granted Extensions if their no later than 90-day separation and retirement dates are impacted by COVID-19. Contact SFAC if you feel you cannot out-process. **Currently no such extensions are being processed through Fort Carson.**

Currently, NLTD extension requests are only being processed if you have a large amount of accrued leave, or if you have a Career Skills Program start Date.

Out-Processing

Transition Leave, including PTDY, can be signed by Battalion Commanders (O-5), Transition leave of 30 days or less can be approved at the Company level.

Mountain Post Soldier Center/DHR/MPD- Remains open for soldiers who are ETS/Retiring. Draw Clearing Papers with signed DA-31 and Orders 10 working days prior to leave starting (BLDG. 1525, Cube E). Programs still operational: **Out Processing, Transitions, IPERMS, Reassignments, Passports, Retirements (Telework for SBP requirements), ID cards.**

Fort Carson CIF- Open to transitioning Soldiers with appointments only. For appointments call **Larry Parks 719-524-1888**
larry.a.parks4.civ@mail.mil

Soldier for Life - Transition Assistance Program-

All initial counseling, pre-separation briefings, follow-on counseling and Capstone conducted over phone with the Soldier's assigned counselors; call front desk (719-526-1001/1002) if not sure of counselor. All mandatory classes (as determined by their initial assessment) can be done via the Virtual Center or on JKO. Clearing SFL/TAP is done by printing your capstone and presenting it at Cube E on your final out day. You are not required to have SFL/TAP sign your clearing paperwork. Contact Laura or Charlotte:

laura.j.foster11.ctr@mail.mil

charlotte.m.rose.ctr@mail.mil

Remote Clearing for those not stationed on Fort Carson-

DHR has implemented a new remote clearing process only for soldiers not assigned to Fort Carson. Clearing will be conducted by phone, email and online. If you are in IDES, email Mr. Fry to receive the email that initiates Remote Clearing. Instructions will follow. Nicholas.r.fry2.civ@mail.mil

Clearing Papers- Any building or facility not open for clearing due to the Virus will be exempted from your clearing papers at your final out day. For questions about specific buildings or requirements email or call **Mr. Garza, (719) 524-0972**
pete.s.garza.civ@mail.mil

Transportation- HHG

HHG/PPM Self-Counseling Steps

Go to <https://dps.sddc.army.mil/gov/standard/user/home.xhtml> (Click "DPS Registration")
Click "DOD service member/civilian" tab

****USE A PERSONAL EMAIL ADDRESS ONLY****

Once you register, you will receive an email within 1-72 hrs. At that time, you will create a password
Log into DPS with user ID/password-do not enter more than once; click on 'Defense Personal Property System' on the left side of the screen.

1. Click on Self Counseling Tab
2. Enter Point of Contact
3. My Orders/enter order information
4. Create New Shipment
5. Choose either HHG or PPM (DITY)

For questions or concerns, please call 800-771-1819 or email your applicable location below
If you incur any issues or outages with DPS, please contact the DPS Help Desk at 1-800-462-2176
Once all documents are uploaded, send an email to YOUR applicable location listed below

Fort Carson : jppso-nc.pppo-ftcarson@us.af.mil

Peterson AFB : jppso-nc.pppo-peterson@us.af.mil

Air Force Academy : jppso-nc.pppo-afacademy@us.af.mil

*****Full/ Detailed instructions are available at the ACS website for download*****

<https://carson.armymwr.com/programs/soldier-family-assistance-center>

Stay Connected

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For the latest information:

<https://www.carson.army.mil/>

Army Community Service

www.carson.army.mil/acs

These Slides and more, available at:

<https://carson.armymwr.com/programs/soldier-family-assistance-center>

Information is changing quickly, please contact us if you run in to issues, or to report an update.