**** **Field Service Representative – St. Augustine, FL**

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# Why Wells Fargo?

- Upward mobility

- Highly competitive salary

- Medical, Dental & Vision for you and your family

- 401K – Up to 6% company match!

Who We Are:

Wells Fargo is committed to attracting, hiring, and supporting military veterans, active military personnel, veterans with disabilities and their families. Wells Fargo has been recognized as a 2019 Top 100 Military Friendly

Employer® and a 2019 Top 50 MilitarySpouse Friendly Employer® from G.I.Jobs. DiversityInc also recognized Wells Fargo on its 2018 list of Top Companies for Diversity and Top Companies for Veterans.

**Field Service Representative**

**Job ID: 5543474**

**Job Open April 17 – May 17, 2020\***

As a Field Service Representative, your primarily responsibility is to audit and monitor internal processes and/or customer accounts to ensure compliance and develop customer relationships with internal and external customers to mitigate risk.

Additional responsibilities include:

* Travels to and conducts inventory inspections of multiple products at dealerships in an assigned territory
* Performs physical inspections of dealer inventories and reconciles with business records through effective communications with account
* Reviews and recommends approval requests and ensures completion of all operating and action measures within established timeframes
* Ensures timely and accurate responses to customer inquiries, questions, documentation issues, billing errors, disputes, program changes, and opportunities
* Compiles information to meet reporting requests
* Assesses condition of collateral with prompt and accurate reporting to confirm the business's collateralized position
* Collects all funds due to the business and conducts repossessions based on direction from management
* Plans effective routing of inspections to ensure maximum risk containment with minimum input from management

Required Qualifications:

* 6+ months of financial services experience, customer service experience or combination of both; or an AA/AS degree or higher

Job Expectations:

* You must live in your assigned territory/region for efficiency purposes or be willing to relocate within the United States after completion of training
* Ability to travel overnight up to 100% of the time
* Ability to lift 50 pounds
* Ability to work in outdoor environments up to 8 hours per day
* Ability to travel daily with 4 or more hours of driving per day
* Reliable transportation for business travel

# How to Apply: Job Opening will be open until May 17th **\***

1. Please visit **wellsfargo.com**
2. Select Careers
3. Click ‘Search Jobs’
4. Enter **5543474** into keyword search
5. Click link to apply! 

*Wells Fargo will not sponsor visas for these positions and will not hire individuals whose work eligibility is based on their F-1 or other student visa status. Relevant military experience is considered for veterans and transitioning service men and women. Wells Fargo is an Affirmative Action and Equal Opportunity Employer, Minority/Female/Disabled/ Veteran/Gender Identity/Sexual Orientation.*© 2019 Wells Fargo Bank, N.A. All rights reserved. Member FDIC.

**\* *Depending on the volume of applications received, this job posting may be removed prior to the indicated close date.***