Hydrovac Operator CDL - Colorado Springs, CO - Immediate Opening

Badger Daylighting, Inc. <u>Colorado Springs, CO, USA</u> Compensation \$25 Hourly

Our Colorado Springs, CO location is currently looking for Hydrovac Operators with their CDL A or B license to join the team. Our Hydrovac Operators drive and operate our specialized on-board hydro-vacuum system, while providing safe, customer-focused services to our customers.

The job requires typical construction type hours with some weeks being less than 40 hours and other weeks very busy requiring 50 plus hours. Travel for short term out of town work assignments and/or training is to be expected. Training will be provided for people with a desire to succeed. To become familiar with "A Day in the Life at Badger" please visit Badger's Careers Page. Safely operate the on-board hydro-vacuum system outside the truck and perform other duties such as clean-up, mobilization, and general maintenance of the equipment. Always communicate effectively and professionally and to demonstrate a strong customer service focus in all interactions. Lead and direct personnel to perform duties/tasks in a safe, timely, and efficient manner. Troubleshoot minor mechanical issues and as the need arises perform minor repairs to equipment. Attend safety meetings and ensures all tasks are always completed in a safe and professional manner. Use Company provided technology (iPad) for field ticketing and time and attendance * Properly document all Company, Federal, State, and Customer paperwork as required by law and/or established policy in a clear and legible manner.

Previous hydrovac, trucking, vacuum truck or other related industrial experience preferred. Must have a minimum CDL A or B license; with an acceptable driving record. Tanker endorsement required. OSHA10 safety certification is required. (If applicant does not hold this certification, Badger will pay for computer-based training with applicant completing on-line course within 5 days of hiring. Certification is the property of the applicant.) Safety certifications preferred (eg. First Aid/CPR, Fall Protection, Confined Space). Experience in a labour-intensive position and working outside in all types of weather conditions. Ability to work independently in a team and safety focused environment. * Mechanical inclination is an asset. Candidate will be required to successfully complete pre-employment screening, which includes; criminal background check, MVR history, DOT drug screen and Badger Fit for Duty physical exams to ensure you meet the medical, physical and safety requirements of the position.

Physical Demands Requirements Must be able to hear and distinguish emergency signals and instructions while on duty. Must be able to repetitively sit, lift, stoop, bend, squat, kneel, reach and crawl. Must be able to repeatedly lift a minimum of 50 pounds. Must be able to work in all outdoor elements for extended periods of time. Confined Space Entry may be required to accomplish tasks for some clients when applicable. Must be cleared to wear Personal Protective Equipment (PPE). Must be able to climb ladders, and work from stationary platforms from elevated heights. Must be capable of working extended hours and variable shifts. Wage: \$25.00 per hour About Badger Daylighting Badger Daylighting is North America's leading provider of non-destructive hydrovac excavation services. We are publicly traded company, listed on the TSX ('BAD'). Badger traditionally works for contractors, engineers, and facility owners in the oil and gas, power, municipal, transportation, industrial, and commercial construction industries. We have been designing and manufacturing our Hydrovac System for more than 20 years, continually improving the safety, efficiency, and productivity of the system. Today, our fleet of more than 1000 hydrovac vacuum trucks provide excavation services to more than 100 US and Canadian locations. Badger is a leader in the Hydrovac and environmental services industry because of our great people and their customer focus. Be part of a team with the opportunity to develop new ideas and find innovative ways to solve problems. Badger Daylighting offers competitive salary, an incredible work environment, training and career advancement opportunities. We offer a comprehensive benefit program which includes Health, Dental, Disability, Life, Employer Matching Retirement Savings Program and Vacation / Paid Time Off. Thank you for your interest in this position. Badger Daylighting is an Equal Opportunity Employer. Internal applicants are reminded to discuss their intention to apply with their supervisor before applying.



CACI Values Veterans

CACI provides the **expertise** and **technology** to solve our National Security customers' toughest challenges. And in doing so, many of our career opportunities align well with veterans' and transitioning service members' military occupational specialties.

At CACI you can *Continue Your Mission* in national security on a team that greatly values your leadership, work ethic, teamwork, self-discipline, integrity, and commitment to mission accomplishment.

Approximately 37% of CACI's work force consists of veterans, military spouses, and current members of the National Guard or Reserves, and we are proud to provide them rewarding careers in **Cyber Security, Engineering, Information Technology, Intelligence, Project Management,** and many more. This flyer lists jobs in these 5 categories; all are on contract and jobs that we are **hiring for now**.

To apply to any of the jobs listed below, go to this link https://careers.caci.com/global/en and type in that job's associated 6-digit Job Requisition Number in the search box under the "Invent Your Future" heading. This will take you to the respective career opportunity where you can apply using the "Apply Now" button.

Job Requisition	Title	Clearance		
California California				
250577	Telemetry Data Technician	None		
(Colorado)				
247305	System Administrator (sign-on bonus available)	TS/SCI with Polygraph		
Florida				
250648	Deputy Training Manager and Instructor	Secret		
251252	Lessons Learned Collector/Analyst	TS/SCI		
Georgia				
247630	Facility Design Specialist / CADD Technician	TS/SCI		
249625	Sr. Drafting Specialist/CADD Technician	TS/SCI		
250056	Senior Facility Planner/ Programmer	TS/SCI with CI Poly		
Germany				
248874	Cybersecurity Compliance, Projects & Engineering	Secret		
Guam				
250669	Site Project Manager	None		
Hawaii				
249882	Cybersecurity Certification and Accreditation Analyst	None		
Illinois				
249837	Medical Material Specialist I	None		



www.caci.com | https://careers.caci.com/global/en

Equal Opportunity Employer · Females/Minorities/Protected Veterans/Individuals with Disabilities

	Kentucky			
249458	Cyber Security/Information Assurance Manager Level II (IAM – II)	TS/SCI		
	Louisiana			
249803	Shipbuilding Logistics Manager	Secret		
Maryland				
247352	Software Application Developer	TS/SCI with Polygraph		
247335	Systems Network Engineer	Public Trust		
247523	Sr. Software Engineer - Cloud	TS/SCI with Polygraph		
251038	Project Manager	Secret		
246571	Master HVAC Technician	TS/SCI		
246572	MI Systems Maintainer Integrator II	TS/SCI		
249442	Senior Facility Engineer	TS/SCI		
245755	Master Electrician	TS/SCI		
247019	Sr. Drafting Specialist/CADD Technician	TS/SCI		
246807	Senior System Administrator	TS/SCI		
248493	Cross Platform Sr. Systems Architect	TS/SCI		
249082	Senior Infrastructure/Systems Engineer	TS/SCI		
250377	Intelligence Mission Application (IMA) Trainer	TS/SCI		
249805	Chinese Mandarin Linguist	TS/SCI		
247239	Cryptologic Language Training Developer-1 Korean	TS/SCI with Poly		
250351	Chinese Operational Language Analyst (OLA1)	TS/SCI with Poly		
251068	Senior Russian Language Analyst (OLA 4)	TS/SCI with Poly		
249160	MI Systems Maintainer Integrator II	TS/SCI		
246571	Master HVAC Technician	TS/SCI		
248113	Acquisition Professional	TS/SCI with Poly		
248116				
250993				
251247	Network Engineer	TS/SCI		
251329	Logistics Analyst	Secret		
New York				
250866	SIGINT/MI Systems Maintainer	TS/SCI with Poly		
North Carolina				
250461	Warehouse Foreman	Secret		
250070	Senior FMV/Imagery Analyst	TS/SCI		
	Ohio			
250895	Cyber Security	Secret		
	Remote			
251079	Database Administrator	Secret		
251400	Software Automation	Secret		
	South Carolina			
250647	Network Operations Manager	Top Secret		
	Texas			
251425	Project Manager	None		
250445				
250506				



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Virginia				
241786	Software Engineer (premium sign-on bonus)	TS/SCI with Polygraph		
243213	Software Engineer	TS/SCI with Polygraph		
245294	Angular Frontend Developer (Remote work available)	Public Trust		
245349	Integrated Master Scheduler / Project Scheduler (sign-on bonus available)	TS/SCI		
245529	PL/SQL Developer (sign-on bonus available)	Top Secret		
246023	Business Systems Analyst/Tester (sign-on bonus available)	Top Secret		
246079	Software Developer	TS/SCI with Polygraph		
246839	ServiceNow Developer	TS/SCI with Polygraph		
246808	Software Engineer (premium sign-on bonus)	TS/SCI with Polygraph		
246847	Technical Writer III	TS/SCI		
247688	Applications Developer	TS/SCI with Polygraph		
248780	Information Assurance Engineer	TS/SCI		
250126	Physical Security Manager	TS/SCI		
249878	Cyber Security Engineer	TS/SCI		
250749	Life Cycle Manager	Secret		
250153	Senior Full Spectrum GEOINT (FSG)	TS/SCI		
246599	Joint Counterintelligence Training Activity	TS/SCI with Poly		
247183	INSCOM Senior Facility Planner/Engineer	TS/SCI		
247634	General Maintenance Technician	TS/SCI		
246955	Electronics Engineer	TS/SCI		
250014	Sr. Electrical Engineer	TS/SCI		
249802	MI System Maintainer Integrator	TS/SCI		
246880				
247863	Master HVAC Technician	TS/SCI		
250414	Sr. Drafting Specialist/CADD Technician	TS/SCI		
245523	Testing Lead, TROJAN NexGEN	TS/SCI		
232976	Targeting Integrator, SOFST	TS/SCI		
232974	Intelligence Analyst, JAST	TS/SCI		
249845	Data Engineer (Asymmetric Threat Statistical Analyst)	TS/SCI		
250037	Staff Action Control Officer	Secret		
249043	Intel Publications Analyst	TS/SCI with Poly		
Washington, DC				
249906	IT Portfolio Manager	TS/SCI		
250456	Combat Systems War Room Manager / Strategic Planner	Secret		
251236	Source Selection Administrator	None		

Explore https://careers.caci.com/global/en to learn more and apply.

Not ready to apply? Join our Talent Community to be notified of careers at CACI matching your interests.

Questions? Please email our Veterans Support Team:

<u>Gary Patton</u> – USA, MG, Ret (gary.patton@caci.com)

| Denyse Gordon - USAF, MSgt, Ret (dgordon@caci.com) | Robert Bartlett - USA, SSG, Ret (rbartlett@caci.com)



www.caci.com | https://careers.caci.com/global/en

Equal Opportunity Employer · Females/Minorities/Protected Veterans/Individuals with Disabilities

Concrete Line Pump Operator/ Boom Pump/ Driver

https://www.kodiakconcretepumping.com/

Pay: \$17 - \$27 an hour

Kodiak Concrete Pumping is a full service Concrete pumping company based out of Colorado Springs. We employ boom and line concrete pump operators. We currently have positions available for a concrete line pump operator/ boom pump operator/ driver. NO EXPERIENCE NECESSARY, we will train on the job. Concrete Pump Operators earn an average of \$17-\$27 /hr., depending on experience.

A Concrete Pump Operator coordinates the placement of ready-mix concrete through a concrete pump at job sites, sets up concrete delivery systems, monitors the movement of concrete to locations where it is poured, and resolves issues related to the pouring of pump-able concrete.

Job - Related Skills, Interests Values and Requirements

* MUST HAVE CLEAN DRIVING RECORD * CDL preferred but not required * Strong work ethic leading to completion of the job in a timely manner * Set up, use and maintain tools and equipment associated with concrete pumps * Must be able to operate and drive a truck towing a trailer * Must be able to back a trailer up safely * Load and unload concrete pump hose system and attachments * Mechanical aptitude and strong problem solving skills * Communicate clearly and effectively * Attention to detail with safety consciousness * Must have the ability to lift heavy objects ranging from 50 to 100lbs * Must have the ability to work outside in all environmental elements * Works well as a team player * Must be reliable and punctual * Must have reliable transportation to and from the yard.

If interested, please contact by phone 936-537-2751 or email at corbanwyrick@gmail.com



Janitorial Staff for El Paso County Fair

Calhan, CO 80808Pay Rate: \$15.00/hour

Are you looking for temporary work? Then we have the position for you!

Job Store Staffing is seeking staff to help with the El Paso County Fair located in Calhan, CO. We have multiple positions available!

Fair Setup Staff:

Dates and Times:

July 8th, July 9th, & July 10th, 7:30am-4:00pm

Pay Rate:

\$15/hour

Job Description:

Hanging banners throughout the fairgrounds and Calhan Highway Assisting with event set-up and tear down Assisting with placement of pipe and drape Assisting with placement of Harding Nursery flower pots Assisting as needed around the fairgrounds

Ianitorial Staff:

Dates and Times:

2 shifts are available – July 10th – July 13th , 3:00pm-11:00pm July 14th – July 17th, 3:00pm-11:00pm

Pay Rate:

\$15/hour

Job Description:

Duties will consist of cleaning bathrooms, moving and setting up tables for concerts, cleaning off tables, stocking supplies, picking up trash, and other duties assigned. This position will proceed rain or shine, so come prepared. Team members will report to the Janitorial Supervisor.

For immediate consideration, apply online by visiting jobstorestaffing.com or call Job Store Staffing at 719-574-4200 and ask for Katie!



U.S. Small Business Administration's Office of Disaster Assistance (ODA) is hiring loan specialists, legal assistants, paralegals, and lawyers to assist with disaster relief efforts. Bilingual language skills are a plus +.

The positions are nationwide and telework options are available.

Document Preparation/Legal Review/Loan Closings

Attorneys/Paralegals are needed to review and close Disaster Loans. Real Estate experience is a plus. Individuals waiting on bar results may apply. Attorneys must present a current bar card, but may be licensed in any state.

Attorney Advisor (9-11)

(Supersedes previous announcement, EXC-20-057-PDC-10755112, to amend duty location)

GS-0301-09/11; Full time (Temp)

Office of Disaster Assistance (ODA); Processing and Disbursement Center (PDC); **Duty Station Negotiable**.

Open to United States Citizens

Paralegal (9-11)

GS-0950-09/11; Full time (Temp)

Office of Disaster Assistance (ODA); Processing Disbursement Center (PDC); Fort Worth, TX;

Open to United States Citizens

Paralegal (7)

GS-0950-9/11; Full time (Temp)

Office of Disaster Assistance (ODA); Processing Disbursement Center (PDC); Fort Worth, TX;

Open to United States Citizens

Legal Assistant (6-7)

GS-0986-6/7 Full time (Temp)

Office of Disaster Assistance (ODA), Processing and Disbursement Center (PDC); Duty Station Negotiable.

Open to United States Citizens

Loan Processing/Credit Analysis/Mortgage Underwriting

Credit Analysts, Loan Officers, and Mortgage Underwriters are needed with experience evaluating financial information; determining creditworthiness and repayment ability; and making loan decisions (or recommendations) based on overall financial condition.

Loan Specialist (9-11)

GS-1165-9/11; Full time (Temp)

Office of Disaster Assistance (ODA), Processing and Disbursement Center (PDC); Duty Station Negotiable.

Open to United States Citizens

Loan Specialist (7)

GS-1165-5/7; Full time (Temp)

Office of Disaster Assistance (ODA), Processing and Disbursement Center (PDC); **Duty Station Negotiable**.

Open to United States Citizens

For questions, please email: askHRdisaster@sba.gov



Wondering what to do with your life now? Become a Direct Support Professional

Build a new career and continue to serve others. You can make a difference. Direct Support Professionals teach, encourage, and support people with disabilities to live rewarding lives.

- Part-time Skills and Activity Provider
- \$14.50/hr with mileage reimbursement
- 9:00am 2:00pm
- Flexible Work Schedule- Voluntary Benefits- Referral Bonus
- Must be 21 with a vehicle that has registration & insurance and be CPR & First Aid Certified

To explore more please visit ourhouseinc.org



PCSI has several positions in the Colorado Springs area.

Below are the links to all the vacancies. All positions come with health and welfare.

Evans Community Hospital, Ft Carson CO

https://recruiting2.ultipro.com/PRO1041PCSI/JobBoard/9e4196ca-5d12-46a2-85ff-5cb4e1a3cc84/OpportunityDetail?opportunityId=dc0fe3bb-9907-41a0-bd11-1f8cbe552121

Schriever AFB

https://recruiting2.ultipro.com/PRO1041PCSI/JobBoard/9e4196ca-5d12-46a2-85ff-5cb4e1a3cc84/OpportunityDetail?opportunityId=af6a5553-ab1f-452e-a2c6-788481145dc2

Schriever AFB

https://recruiting2.ultipro.com/PRO1041PCSI/JobBoard/9e4196ca-5d12-46a2-85ff-5cb4e1a3cc84/OpportunityDetail?opportunityId=79868b64-b862-464a-9da2-8c6d9c5e4888

Peterson AFB

https://recruiting2.ultipro.com/PRO1041PCSI/JobBoard/9e4196ca-5d12-46a2-85ff-5cb4e1a3cc84/OpportunityDetail?opportunityId=c584b57d-adbb-4ee5-8e01-4db0869afb87

Peterson AFB

https://recruiting2.ultipro.com/PRO1041PCSI/JobBoard/9e4196ca-5d12-46a2-85ff-5cb4e1a3cc84/OpportunityDetail?opportunityId=319ab847-2483-4370-983a-db5d7cbbd94e

VIRTUAL

VETERANS & MILSPOUSES WANTED PREMIUM AUDITOR ASSOCIATE VIRTUAL IN CONUS



This is a remote position, open to candidates physically located in CONUS.

FT position, with benefits starting day one. \$50-70K annually DOE, 401K, retirement plan options, and PTO in year one! Paid training is provided.

- High school diploma or GED required. Degree in Accounting, Business Admin or related field preferred.
- Excellent verbal and written communication skills.
- Strong customer service orientation.
- Must be able to work independently, be organized, and have strong analytical skills.
- Should be able to use Excel, Word, LOTUS notes.
- Prior experience with bookkeeping, tracking information, meeting deadlines, and/or case/account management is helpful.
- Must be able to successfully complete **paid** training.
- Please view the job description for full details.

Please ensure your resume clearly reflects your related background.



All positions are open until filled.

To apply, visit VetJobs.org -or- MilitarySpouseJobs.org
Navigate to the RC Job Board via the Jobs tab.

Search by Req# 318903BR.

Send questions to Melanie at mgrantham@vetjobs.org







The Independence Center's Employment Department empowers you with the tools you need to gain meaningful employment in today's job market, further your financial goals, and increase security and independence.



Services Offered

Personalized Coaching

Discuss your unique needs and interests with an employment specialist in a private, one-on-one setting. Then, we'll help you create a plan to achieve your employment goals.

Areas of specialized coaching include:

- Creating targeted resume and cover letters.
- Top tips, tricks, and skills for inperson and virtual interviews.
- Job accommodations: We'll explore your support needs and share strategies to facilitate disability disclosure.

Group Classes

Join us for a variety of in-person and online classes that teach you the skills you need to land the job! Examples of classes offered include:

- Interviewing in a Virtual Environment
- Navigating Job Search Sites
- How to Use Indeed and Craigslist
- Preparing for a Job Fair

For more information on private coaching or group classes, contact Sandie McBroom at smcbroom@the-ic.org or 719-471-8522 x109.

729 South Tejon St. Colorado Springs, CO 80903 **719-471-8181**

VP: 719-358-2513

A Nonprofit Organization the-ic.org



July 2021 **Employment Group Classes**

The Independence Center empowers people with disabilities to achieve their employment goals by offering classes on a variety of subjects.

Indeed and Craigslist

Tuesday, July 6, 10am-12pm at The IC Thursday, July 8, 1pm-3pm on Zoom

Discover how to utilize the tools available on these websites, along with helpful tips and career-building strategies.

USA Jobs, Facebook, Monster, and Zip Recruiter

Tuesday, July 13, 10am-12pm at The IC Thursday, July 15, 1pm-3pm on Zoom

Learn about top job search sites, how to utilize the tools available, and how to navigate them.

Interviews in a Virtual Environment

Tuesday, July 20, 10am-12pm at The IC Thursday, July 22, 1pm-3pm on Zoom

Confidently participate in online interviews using current interview techniques and etiquette.

Job Fairs

Tuesday, July 27, 10am-12pm at The IC Thursday, July 29, 1pm-3pm on Zoom

Learn to navigate virtual and in-person job fairs, create a resume that leaves a positive impression, and facilitate appropriate next steps with an employer.

Classes offered at no charge. Registration is required.

To register or request an accommodation, contact Sandie McBroom at smcbroom@the-ic.org or 719-471-8181 x109

New to The Independence Center?

Complete an intake form by contacting Maritta Coffey at mmarshal@the-ic.org or 719-471-8181 x140.

729 South Tejon St. Colorado Springs, CO 80903 **719-471-8181**

VP: 719-358-2513

A NONPROFIT ORGANIZATION the-ic.org

MOBILIZE FOR SERVICE



Paid Time-Off Programs

We all need some away time! T-Mobile observes 10 paid holidays per year, including Veterans Day. Plus, your paid time off (PTO) for vacation or illness begins accruing your first day on the job.

Employee Mobile Service Discount

Take advantage of steep discounts on all rate plans, and enroll up to 10 voice lines plus up to five mobile internet lines.

Paid Parental Leave

Get off to a great start. Up to 7 weeks of 100% paid leave for birth moms, and up to 3 weeks of 100% paid leave for dads or non-birth moms who adopt, use a surrogate or whose domestic partner has a baby.

Childcare Subsidy Program

We offer up to \$200/month to help cover the cost of childcare.

Backup Child and Adult/Elder Care

Up to 10 backup visits for child/adult/elder care per year.

Employee Referral Program

We love employees who refer people for jobs here. And we reward them with bonuses.

Adoption/Surrogacy Benefits

Because families matter, we offer up to \$13,500 per child in adoption or surrogacy assistance.

Health Plan

Your medical, dental and vision coverage starts the first of the month following 30 days of service. Eligible dependents include opposite- or same-sex spouse, domestic partner, dependent and domestic partner children younger than 26.

Educational Assistance

Take your education to the next level with up to \$5,250/yr for full-timers and \$2,500/yr for part-timers towards eligible courses. Plus we cover full tuition at multiple schools!

Adoption: change \$ amount to \$13,500

Deployment

Eligibility for Military Leave starts on your first day here. Your health benefits continue for 52 weeks following deployment.

Employees on approved Military Leave are eligible for their full T-Mobile base pay plus commission, if applicable, and aligned to the sales compensation plan for up to two weeks and may be eligible for supplemental pay for an additional 50 Weeks (max 2 claims per year).

Stock & Savings Plans

Annual employee stock grant, employee stock purchase and 401(k) plans make it easy for employees to share in company performance and save for the future.

LiveMagenta: Be the Best You!

Free access to a money coach, a life coach, quit smoking, or learn to manage everyday stressors.

Nothing in this flyer is intended to interpret, extend or change the provisions of T-Mobile's benefit plans in any way. The benefit plan documents shall govern if there is a discrepancy between this flyer and the actual provisions of the Plan.

tmobile.careers/military







TPM Staffing is looking to fill various positions for the following events!

- MLB All Star Pre Game for July 13th-Event Staff, staff will assist in placing a letter card under every seat in the stadium that will be creating a sign at half time, pay for this is \$16.77 an hour
- All Star Games for July 11th thru July 13th-Concessions, staff will prepare sandwiches, salads and other short order items, Serve food and beverage to all customers, accept payment and total transactions from registers, pay for this is \$15.02 an hour, if they are able to get certified before the event takes place, they will be paid at \$15.52 an hour. (July 11th is the Celebrity Softball Game, July 12th is the Home Run Derby and July 13th is the MLB All Star Game)

Apply today at www.tpmstaffing.com



Lead Child & Youth Prog. Assist.

Closes: 07/07/21

SHARP Program Manager

Closes: 07/07/21

Fitness Facility Manager

Closes: 07/08/21

Inventory Management Specialist

Closes: 07/08/21

Recreation Aid (Pool Attendant)

Closes: 07/09/21

Nuclear Medicine Technologist

Closes: 07/09/21

Facilities Operations Specialist

Closes: 07/09/21

Safety & Occup. Health Spec.

Closes: 07/12/21

Laborer (Special Events)

Closes: 07/12/21

Recreation Aid

Closes: 07/12/21

Cook (CYS)

Closes: 7/12/21

Lead Medical Support Assist.

Closes: 07/14/21

Health Technician

Closes: 07/14/21

Recreation Assistant (Instructor)

Closes: 08/31/21

Recreation Assistant (Lifeguard)

Closes: 08/31/21

Tractor Operator

Closes: 09/01/21

Nurse Practitioner (VA)

Closes: 09/16/21

Click on the job title to access the announcement

Additional Fort Carson/Colorado Springs area positions:

USAJOBS Ft. Carson





VetJobs seeks qualified Military Spouses, Veterans, Transitioning Service Members, Guard, and Reserves to join our team of Independent Contractors.

Apply now!

Please use the link below for more information on the positions and how to apply:

https://bit.ly/3y926Cg

For more Information or questions contact
Bianca Nafpliotis, Director of Human Resources
Bianca@vetjobs.org

To apply, please visit https://grnh.se/f164b7f82us.

MSEP employer, Wayfair is recruiting remote Customer Service Consultants to support their business operations nationwide.

Find your new home with Wayfair! We value and honor the contributions of military veterans and spouses, and recognize the unique skills and experiences you bring. We are committed to supporting our military community by providing the necessary resources, training and support to be successful in our fast-paced environment.

Pay: \$15.00/hour Quarterly performance bonuses up to \$2,000

Benefits:

- \$500 referral bonus per hire
- Medical, Dental, Vision coverage starts day 1
- \$5,250 in eligible Tuition Reimbursement
- Employee Discount
- 401(k) with company match up to 4%
- Paid Time Off
- Paid parental leave
- Paid day of voluntary service

What You'll Do:

- Provide best in class customer experience to resolve their issues
- Troubleshoot and resolve customer service inquiries while building a connection with the customer to make them feel welcome, at home and wowed
- Navigate multiple software applications and tools in order to process resolutions for customers and manage your day to day operations
- Exceed customer satisfaction, efficiency metrics, and customer resolution targets
- Maintain professional composure at all times, de-escalating customers with empathy and a personalized solution while following policies and guidelines
- Bring your best self to work every day
- Keep pace with our growing customer demand in a busy, engaging and high growth environment
- Be ready to show up for work each day, be on time, and ready to exceed our customer expectations

What You'll Need

- Excellent communication and relationship building skills
- Ability to show genuine empathy to our customer in each interaction
- A successful track record of working in a high-volume/high growth and fun environment where thinking about the customer first is a norm
- Reliable attendance, adhering to previously set schedule
- Ability to learn online tools (email, knowledge base, reporting and performance tools)
- Previous work experience in customer service