

Regardless of what stage of life you and your family are in. Army Community Service has services and programs to make your Army life more successful. If you are new to the Fort Carson, Colorado area, make sure to stop in and pick up a welcome packet, get maps and directions to the local area and meet our professional staff. ACS offers monthly classes on parentina, finances, relationships, volunteerism, Exceptional Family Members, and much, much more.

### ARMY VOLUNTEER CORPS (AVC)

- Assistance finding volunteer opportunities on and off Fort Carson
- Special Volunteer events including: Make A Difference Day and National Volunteer Week
- Stay for a Day-Short Term Volunteer opportunities
- Volunteer Management Information System (VMIS) Support and Training
- · Volunteer Recognition: Volunteer of the Quarter and Annual Volunteer Award Recognition

### COMMUNITY INFORMATION & REFERRAL PROGRAM (I & R)

• Information, Referral & Follow Up - Local, State, National, Worldwide

### EXCEPTIONAL FAMILY MEMBER PROGRAM (FFMP)

- Community Information, Support and Resources for EFM Families
- EFMP Special Events and Activities
- Individualized Education Program (IEP) Support
- · Relocation Assistance for EFM Families Incoming and Outgoing
- Special Needs Accommodation Process (SNAP)
- Special Needs Stabilization and Compassionate Reassianment
- Systems Navigation Services

### EMPLOYMENT READINESS PROGRAM (ERP)

- Assistance with Resumes, Building a Portfolio and Interviews
- · Career Fair Preparation
- Education Scholarships Information
- Education & Scholarship Information
- Federal Employment and USAJobs Workshops
- Professional Development Workshops & Career Assessments

### FAMILY ADVOCACY PROGRAM

- Parent Classes for parents of children from infants to teens
- Prevention & Relationship Enhancement Program (PREP)
- Relationship Classes
- Resilience Classes

- . Army Family Action Plan (AFAP) Program
- Army Family Team Building (AFTB) Training and Readiness Program
- ACS Volunteer Briefer, Facilitator, and Instructor Training
- Educating our Community about Fort Carson and Military Life

### FINANCIAL READINESS PROGRAM (FRP)

- Army Emergency Relief (AER)
- Banking Management and Finance Classes
- . Budget, Credit, Debt and Investment Counseling
- Assistance for Soldiers through Community Partners
- · Consumer Protection and Mediation
- Food Assistance Program Screening Free Access to CARFAX Reports
- . Free Access to Consumer Reports
- Providing information on LEAP (Low-Income Energy Assistance Program)
- · Understanding your Military Retirement

### MARKETING & OUTREACH

- Facilitating Community Partner Resources for Soldiers and Families
- Slick Deals for Soldiers and Families
- . Weekly Community Newsletter: "Pass-It-On"

- CARE Team Training
- · Emergency Family Assistance Center (EFAC)
- · Soldier & Family Readiness Group (SFRG) Support and Training
- · OPSEC Training for Military Families
- Pre and Post Deployment Training / Rear Detachment Training
- Reintegration / Reunion Training for Soldiers and Families
- Unit Service Coordinator (USC) Program

### NEW PARENT SUPPORT PROGRAM

- Home Visits with New Parent Support Program
- Nurturing Parenting Programs for Infants to Teenagers
- · Play Groups for infants to 5 years of age

### RELOCATION READINESS PROGRAM (RELO)

- Multicultural Support: Everyday English
- Citizenship and Immigration Information
- · Cultural Meet-Ups
- Installation Packets
- · Nursing Suite at ACS Center
- · Sponsorship Training
- Permanent Change of Station Trip Planning
- Waiting Families Program
- Mountain Post Living Welcome for Spouses and Families

### SOLDIER & FAMILY ASSISTANCE CENTER (SFAC

 Transition assistance to Soldiers and their Families that are assigned to the Soldier Recovery Unit (SRU) and the Integrated Disability Evaluation System (IDES)

- Benefits Counseling
- · Families of the Fallen Social Activities
- Financial Counselina
- Job Search and Education Assistance
- Support and Outreach • Information & Referral
- Survivor Support Groups
- Post Access Sponsorship
- Bereavement Referral and Support
- Peer-to-Peer Support

### VICTIM ADVOCACY PROGRAM

- Supporting Leadership Response to Domestic Violence
- Support Groups for Domestic Violence
- · Victim Advocacy Program and Training











EDUCATION • OPPORTUNITY • DISCOVERY

# ARMY COMMUNITY SERVICE - COURSE CATALOG



### **ACS CENTER**

- Army Volunteer Corps (AVC)
- · Community Information & Referral (I&R)
- Exceptional Family Member Program (EFMP)
- Employment Readiness Program
- Family Enrichment Program
- Financial Readiness Program
- Mobilization & Deployment Readiness Program
- Soldier & Family Readiness Program (SFRP)
- · See inside for offerings!



Parenting classes and

• Baby Nurturina

Infant Massage

Nurturing Classes

· Rockin' Grannies

Toddler Time

· Play Group

meet-ups, including:

### ACS ANNEX

### **SOLDIER & FAMILY** ASSISTANCE CENTER

• Community Information & Referral (I&R)

Computer Lab

Relocation Readiness

Program

- Donations Management
- Fort Carson and surrounding community information
- Multicultural Support

# FAMILY NURTURING

Services for Soldiers and their Families assigned to the SRU or IDES, includina:

- Benefits Counseling
- Education / Employment Assistance
- Financial Counseling
- Information & Referral
- Military Personnel Services (HR)
- Nutrition Center
- Partner Agencies located inside:

Colorado Department of Labor & Initiative to Education and Employment

Education and Employment (E21) Operation Warfighter

SFL-TAP Veteran Administration Health

**Wounded Warrior Project** 

Mon-Fri: 8 a.m.-4 p.m. Wed: 9 a.m.-4 p.m.

(719) 526-0461/960-6435

### SURVIVOR OUTREACH SERVICES

Services for Families of the Fallen, including:

- Benefits Counseling
- Bereavement Referral and Support
- Education / Employment Assistance
- Financial Counseling
- · Information & Referral
- Post Access Support
- · Peer-to-Peer Support
- Community Groups meeting at FHFC:

Gold Star Moms **Gold Star Wives** Suicide Bereavement

Kid and Teen Support Groups



6303 Wetzel Ave. Building 1526

(719) 526-4590

Mon-Fri: 8 a.m.-4:30 p.m. Wed: 9 a.m.-4:30 p.m. Federal Holidays: Closed 1481 Titus Blvd. Building 7492 (719) 526-5807

Federal Holidays: Closed

\*New Home to Family Nurturina Program

Open during class times only

6990 Mekona St. Building 6215 (719) 526-2069

Mon. Tue: 8 a.m.-5 p.m. Wed: 9 a.m.-5 p.m. Thur: 8 a.m.-1 p.m. Fri: 8 a.m.-4 p.m. Federal Holidays: Closed





ACS programs offer a wide variety of classes, events and services. Each program is represented online. Find class times and further details of ACS classes and events at www.carson.armv.mil/acs. To speak with a program specialist call (719) 526-4590.

### ARMY FAMILY TEAM BUILDING

Level K provides the basic information and skills needed by all military Family members. These include military terms, acronyms, customs and expectations, impact of the mission on family life,

Level L will enhance an individual's professional growth and leadership skills. This training is for those who are or wish to be leaders, whether it is in the unit, the SFRG, or the community.

Level G focuses on personal growth through communication, exploring personality traits, creative problem solving and many aspects of self improvement.

This 3-class series improves public speaking, briefing, facilitating, and instruction skills. ACS volunteer instructors are chosen from the Instructor Training Course.



**ACS** supports Commander's readiness goals with our new portable class schedule.

for Units & SFRG's on your time at your place. To schedule go to www.carson.army.mil/acs

### ARMY VOLUNTEER CORPS (AVC)

### NEW VOLUNTEER, VMIS & OPOC TRAINING

volunteers, duties of the OPOC (Organizational recognizing Fort Carson Volunteers, Point of Contact) and how to use the VMIS (Volunteer Management Information System) to enter hours and earned awards.

Last Wednesday of the month • 1:30-3 p.m.

### VOLUNTEER OF THE QUARTER

Provides information on registration of new 4 times a year AVC organizes award ceremonies

AVC leads many annual events that honor volunteers and support the community. These include: Annual Volunteer Recognition Ceremony. National Volunteer Week, National Night Out, and Make A Difference Day.

### EXCEPTIONAL FAMILY MEMBER PROGRAM (EFMP)

busted and accurate information is explained in detail. We'll help you understand the ins and outs that are offered.

EFMP Respite Care is a temporary rest period for caregivers, providing them the opportunity to rest and rejuvenate with peace of mind, knowing their loved ones will be well cared for. Eligibility criteria

service is for you! Clearly understanding the basics of the special education process, understanding your rights and responsibilities and those of the education system, and collaborating with educational professionals will help you feel like a true member of your child's IEP team. School support services are tailored to meet your child's individual needs.

Join us for EFMP 101, where program myths are Join a virtual chat where we will have relevant conversations concerning our EFMP families. current noticies new changes and community of the program, how it affects you, and the services resources, all while enjoying your morning coffee or tea! Discussion topics will be determined by participants' interests.

This is a new digital tool to guide military families with special needs to the specific information and resources they need. Using the tool, you can learn about support services, preparing for a move or denloyment, responding to changes in education or medical needs, and adjusting to new life situations. If you have a child on an IEP or a 504 Plan, this EFMP & Me gives families personalized assistance based on their specific circumstances.

EFMP Systems Navigation is a Family support component of the EFMP that connects Families who have special needs with the systems of care they need, both on and off the installation. A standardized planning tool is used to help you identify your family's needs and goals, which will be organized and prioritized in a way that is easy

walk-in or by appointment, call (719) 526-4590

### MPLOYMENT READINESS PROGRAM (ERP

Learn firsthand what services (resume reviews workshops, volunteer opportunities and job board maintenance) and resources ERP offers to include details on MYCAA, the Spouse Preference Program, CPAC, licensure transfer, home based businesses and USAJOBS. (Orientation is strongly encouraged prior to utilizing ERP services)

Every Tuesday

Searching and applying for federal jobs is a vastly different process than the civilian job search process. ERP will give you the tools to make the most of your federal job search and how to write and tailor your resume to a federal job announcement

This series will include workshops with a different focus each month. Topics will include: LinkedIn & Personal Branding, Career Assessments, Business Etiquette and much more!

1st & 3rd Thursday

As a Military Spouse you may be eligible for the Priority Placement Program (PPP) educational opportunities through MyCAA, and the Relocation Licensure Reimbursement. Learn the requirements and documentation needed for these and other spouse employment and educational opportunities.

Does your resume tell the whole story? This course will détail how to tailor your resume to fit a specific job posting and examine current resume trends.

2nd Wednesday

ERP invites Mountain Post teens and their parents to join us for workshops avaranteed to launch your teen into a productive future whether they are contemplating college trade school, a gap year, military service or if they are uncertain about what lies ahead. Workshops will cover: Resume Writing & Completing Applications, Volunteering, Interview Preparation, Scholarships, FAFSA and Q&A with colleges.

Every Summer and Fall, please visit website for specific dates

### IFAMILY ADVOCACY PROGRAM

This class will discuss your "Love Language" and how to use it to strengthen your communication

Understand your new roles in this important relationship and how to best support your kids during this transition. Meets the State of Colorado requirement for divorcing couples.

2nd Tuesday of the month • 9 am-noon

In this 3 week class you'll relate with your partner in a calm, cool and connected way. Work on communication, intimacy and much more.

Call (719) 526-0912 for more information

Learn self-awareness, self-regulation, optimism, mental agility, strength of character, and connection. Each class covers a different subject matter. Attendance of all classes encouraged.

Call (719) 526-0912 for more information

### BABY SIGN LANGUAGES

Did you know that babies can actually understand spoken language before they are physically able to speak? You and your child can learn together. Call (719) 526-0912 for more information Available to parents of infants, toddlers and nonverbal children.

offered every-other-month

Learn to relate with your children by taking hold of your own emotional responses in this 4 week class. Helps parents to focus on their own behaviors.

Call (719) 526-0912 for more information

The "Prevention and Relationship Education Program" will help you achieve your goals as a couple by building on your current strengths and learning new skills. All couples welcome.

Call (719) 526-0912 for more information

An opportunity for Soldiers to meet fellow single parents, attain resources and ask questions in a supportive environment.

Call (719) 524-1899 for more information

### FINANCIAL READINESS PROGRAM (FRP)

Today's banking tools make managing money easier than ever before. Secure your success by planning for your retirement. understanding the basics of ATMs, Apps, online hanking and much more

1st Tuesday of the month • 9:30-10:30 a.m.

Learn how to manage your money, meet your

financial goals and save for emergencies.

2nd & 4th Wednesday • 10-11a.m.

Learn how to create your budget. Designed to ensure that each Soldier has a plan to better manage their money to create a sound financial plan for themselves and their Family. Available Upon Request

Stop by after work and enhance your financial knowledge. Designed for Soldiers and Family Members wanting to improve their financial status and plan for the future. Topics vary each session. 2nd Thursday of the month • 5:30-7:30 p.m.

Learn about your retirement plan and the importance of

Meet with one of our Financial Counselors and get a handle on your specific financial situation. This is oneto-one counseling for budgets, debt management, or retirement plans.

### call (719) 524-4601 for an appointment ARMY EMERGENCY RELIEF (AER)

AER is a private non-profit organization whose mission is to provide financial assistance to Soldiers and Family Members Retirees Retiree Family Members and Medically Retired Wounded Warriors needing financial assistance in an unforeseen emergency situation. AER is dedicated to "Helping the Army Take Care Its Own.

### **NEED TO TALK?**

MILITARY FAMILY LIFE COUNSELORS ARE AVAILABLE. CALL TO SCHEDULE.

(719) 526-4590

### MOBILIZATION & DEPLOYMENT

The CARE Team offers short-term assistance to support Families in the gap between notification team and personal support arriving. Training prepares volunteers to help during this time of tragedy or loss.

Learn about the responsibilities of the Fund Custodian and the Army regulations for managing SFRG Informal Fund accounts and fundraising.

This course trains Soldiers selected to be unit Command Family Readiness Representative (CFRR) on how best to assist unit commanders and SFRG lendershin

Protect your Soldier by protecting the information you know. This is known as Operations Security (OPSEC). Class covers OPSEC for social media and personal security guidelines.

Leaders training on how to set up, maintain & handle challenges within the SFRG arena. Learn about SFRG structure and requirements in accordance with AR 608-1

### NEW PARENT SUPPORT PROGRAM

The NPSP will provide parents who have recently delivered, information on safety and the services offered for new parents. 2nd Tuesday of the month •10-11:30 a.m.

only.

### BOOT CAMP FOR NEW MOMS

An education and discussion group for moms to share motherhood fears and challenges, practical activities supporting dad and becoming a great mom. Offered for moms only.

3rd Tues. of the month • 9 a.m.-Noon

### FAMILY NURTURING THROUGH PLAY

This 10-week class teaches parents how to use child play therapy skills to reduce behavioral problems and enhance parent-child relationships.

Call (719) 960-6435 for times and dates

A voluntary home visitation program for Families expecting a child or with children from infant to 3 years of age. Services are provided free of charge by NPSP staff

### call (719) 526-4601 for more information

These two 12-week classes teach parents how to be nurturing to their children as well as to themselves. Touches on communication, building your child's self-esteem hehavior management techniques and much more. Classes are divideed by child age: Infant to 5 years of age and 5 to 12 years of age. Call (719) 960-6435 for times and dates

A group to help assist parents and caregivers with navigating difficult conversations.

Topics include: choosing a real estate agent,

selecting the right house, obtaining the right

Required training for all Fort Carson sponsors.

Soldiers learn about sponsorship and resources

Join us for a 60 minute guided bus tour. Get to

Available upon request RSVP (719)526-0457

know your new home and become more familian

available on Fort Carson

with all Fort Carson has to offer.

WINDSHIFLD TOUR

Offered Quarterly RELOCATION READINESS PROGRAM (RELO)

mortgage, VA Loans, understanding the closing Enjoy a van tour of the post.

needed.

www.armyfrg.org is a secure website for command to share unit, SFRG, and deployment information to soldiers and Family members.

This class will serve as an introduction to the Soldier Family Readiness Group (SFRG). Students will review the SERG mission and determine how leaders can advocate mission readiness.

Soldier Family Readiness Group (SFRG) Key Contact training covers the responsibilities and expectations of being a Key Contact. Learn how to handle crisis phone calls and other forms of communication.

T CAMP FOR NEW DADS

An interactive and engaging class that focuses on

what it means to become a father, how to care for

baby, and how to care for mom, Offered for dads

Increase the bond between you and your baby

through various infant massage techniques. This

class includes strokes to alleviate colic, creating

strong bonds and increasing communication

Fun filled, interactive meet-up for parents and

children. Your child will improve their social.

cognitive and motor skills. For infants to 5 years of

Focuses on gross motor enhancement through song

and dance; sensory enrichment through arts and

crafts; as well as nurturing the child and the parent.

Did you know that babies can actually understand

spoken language before they are physically able to

4th Tuesday Every other month 9-11 a.m.

speak? You and your child can learn together.

MOUNTAIN POST LIVING WELCOME FOR Spouses and families

Learn about Fort Carson programs and services.

Get acquainted with ACS offerings and find new

friends in a community at Fort Carson that includes

people with similar backgrounds and experiences.

Children are welcome. Cultural group leaders

Program for foreign born Spouses and Soldiers.

Participants develop basic English skills

through conversation and activities.

German Meet-Up: Alternating Wednesdays

Tuesdays • 9:30 - 11:30 a.m.

For ages 18 months old and up.

age. School age kids welcome in the summer.

INEANT MASSAGE & BABY NURTURING

hetween narent and hahv

1st Tues, of the month • 9 a.m.-Noon

Tuesdays • 9:30-11:00 a.m.

Fridays • 10-Noon

Thursdays • 9:30-11 a.m.

3rd Friday • 10:30-11:30 a.m.

RSVP (719) 526-0457

Gain a better understanding of the Rear Detachment Leaders role and the many resources available for crisis intervention.

Station (PCS). Expiration of Term of Service (ETS) or www.carson.armv.mil/acs - Search Levy Brief

Links to online briefings for Permanent Change of

Retirement can be found on the ACS website:

contact information and referral assistance.

Required for BN and BDE S1's to properly assist their

Soldiers with the Immigration and Naturalization

process. Open to all Soldiers, DA Civilians, and

Contractors Scheduled at request of units

one appointment to cover all your questions.

PCS ONLINE LEVY BRIEFING

ST IMMIGRATION TRAINING

Immigration 101: Tue. • 2 p.m.-4p.m.

Citizenship: 1st & 3rd Mon. • 1-4 p.m.

by appointment/portable class,

call (719)526-1070 or (719)526-1053

If you are unsure where to start the process, attend Free service open to all Soldiers, Spouses, and DA our classes to get your questions answered, get Civilians; Active Duty and retired. Representative works with the ISCIS Denver Office representatives by appointment only, call (719) 526-1070

### MONTHLY NATURALIZATION CEREMONY

Join us in welcoming our new citizens. Participants are Soldiers, spouses, and DA civilians; Active Duty and retired. Ceremony is open to everyone.

3rd Fri. of the month • 10-11a.m

Provides PCSing Soldiers with information on planning and executing a successful move. Learn about planning and executing a successful Soldiers and Family Members can go online for this OCONUS PCS. Soldiers and Family Members can go information or schedule a one-on-one appointment online for this information or schedule a one-onto cover all your questions.

> by appointment/portable class, call (719)526-1070 or (719)526-1053

This program is open to any geographically separated Families, to include TDY's, unaccompanied assignments, and deployment. Stay up-to-date with what is aoing on at Fort Carson and local

by appointment, call (719)526-1053

### SOLDIER & FAMILY ASSISTANCE CENTER (SFAC)

### TRANSITION AND MEDICAL RETIREMENT BRIEF

This briefing is for SRU and IDES Soldiers who transitioning out of the military. The brief covers all of the military benefits and services transitioning Soldiers can utilize

Call 719-526-5807 for times and dates.

### Getting adequate nutrition is an important part of wellness. The SFAC Nutrition Center is open daily with snacks and beverages for SRU/IDES Soldiers and their Families

available during SFAC hours

Get orientated to the SFAC Program. Includes a facility have received their Army Disability Rating and are tour and information on what services are provided through the SFAC. Open to all SRU, Integrated Disability Evaluation System (IDES) Soldiers and their Family Members

Schedule your one-on-one support with the

### SURVIVOR OUTREACH SERVICES (SOS)

Heartbeat Peer to Peer Support for Survivors of Military Suicide Loss. The Fort Carson Heartbeat group meets virtually and is open to anyone affected by a Military Suicide Loss. The group is facilitated by Survivors of Military Suicide Loss, and offers time to address suicide bereavement by

Non-clinical advocacy services and support to Soldiers and Family Members who are experiencing domestic

### violence. All ideas and experiences can be expressed in a judgment free environment. Call for more information (819) 524-1899

An inviting and safe place where individuals can meet with others who have a history with domestic

violence. All ideas and experiences can be expressed in a judgment free environment.

An inviting and safe place where individuals can meet with others who have a history with domestic

### Call for more information (819) 524-1899

Call or Text (719)243-7907



Call 719-526-5807 for times and dates.

SFAC to support your transitions needs: financial counseling, education benefits, leave calculations resume assistance and recreation opportunities.

call (719) 526-5807 for an appointment

offering comfort, encouragement and direction to those left to mourn.

Virtually, 2nd & 4th Tuesday • 6:15pm

### VICTIM ADVOCACY PROGRAM

## EADERSHIP RESPONSE TO DOMESTIC VIOLENCE CONTACT VICTIM ADVOCACY TO TRAIN YOUR UNIT LEADERS.