

# FORT CARSON • ARMY COMMUNITY SERVICE • PROGRAMS

Regardless of what stage of life you and your family are in, Army Community Service has services and programs to make your Army life more successful. If you are new to the Fort Carson, Colorado area, make sure to stop in and pick up a welcome packet, get maps and directions to the local area and meet our professional staff. ACS offers monthly classes on parenting, finances, relationships, volunteerism, Exceptional Family Members, and much, much more.

# ARMY VOLUNTEER CORPS (AVC)

- Assistance finding volunteer opportunities on and off Fort Carson
- Special Volunteer events including: Make A Difference Day and National Volunteer Week
- Stay for a Day- Short Term Volunteer opportunities
- Volunteer Management Information System (VMIS) Support and Training
- Volunteer Recognition: Volunteer of the Quarter and Annual Volunteer Award Recognition

# COMMUNITY INFORMATION & REFERRAL PROGRAM (I & R)

Information, Referral & Follow Up - Local, State, National, Worldwide

# EXCEPTIONAL FAMILY MEMBER PROGRAM (EFMP)

- Individualized Family Support
- Connection to Services, Resources, Community Information
- EFMP & Me
- EFMP Systems Navigation/Non-Clinical Case Management Services
- Special Education School Support (IEP/504 Plan)
- Compassionate Action Administrative Support
- FFMP 101
- Morning Brew with Your EFMP Crew!
- EFMP Respite Care

# **EMPLOYMENT READINESS PROGRAM (ERP)**

- Assistance with Resumes, Building a Portfolio and Interviews
- Career Fair Preparation
- Education Scholarships Information
- Federal Employment and USAJobs Workshops
- Professional Development Workshops & Career Assessments

# FAMILY ADVOCACY PROGRAM

- Parent Classes for parents of children from infants to teens
- Prevention & Relationship Enhancement Program (PREP)
- Relationship Classes Resilience Classes

# FAMILY ENRICHMENT PROGRAM (FEP)

- Army Family Action Plan (AFAP) Program
- Army Family Team Building (AFTB) Training and Readiness Program
- ACS Volunteer Briefer, Facilitator, and Instructor Training
- Educating our Community about Fort Carson and Military Life

# FINANCIAL READINESS PROGRAM (FRP)

- Army Emergency Relief (AER)
- Banking Management and Finance Classes
- Budget, Credit, Debt and Investment Counseling
- Assistance for Soldiers through Community Partners
- Consumer Protection and Mediation
- Thrift Savings Plan
- Food Assistance Program Screening
- Free Access to CARFAX Reports
- Free Access to Consumer Reports
- Providing information on LEAP (Low-Income Energy Assistance Program)
- Understanding your Military Retirement



www.carson.army.mil or call (719) 526-0096. Last Updated: April, 2021

hours), ACS classes will be canceled and rescheduled. For installation weather notifications, visit

# MARKETING & OUTREACH

- Facilitating Community Partner Resources for Soldiers and Families
- Slick Deals for Soldiers and Families
- Community Newsletter: "Pass-It-On"

# MOBILIZATION & DEPLOYMENT READINESS PROGRAM (MOB DEP)

- CARE Team Training
- Emergency Family Assistance Center (EFAC)
- Soldier & Family Readiness Group (SFRG) Support and Training
- OPSEC Training for Military Families
- Pre and Post Deployment Training / Rear Detachment Training
- Reintegration / Reunion Training for Soldiers and Families
- Unit Service Coordinator (USC) Program

# NEW PARENT SUPPORT PROGRAM

- Home Visits with New Parent Support Program
- Nurturing Parenting Programs for Infants to Teenagers
- Play Groups for infants to 5 years of age

# RELOCATION READINESS PROGRAM (RELO)

- Multicultural Support
- Citizenship and Immigration Information
- Cultural Meet-Ups
- Installation Packets
- Nursing Suite at ACS Center
- Sponsorship Training
- Permanent Change of Station Trip Planning
- Waiting Families Program
- Mountain Post Living Welcome for Spouses and Families

# SOLDIER & FAMILY ASSISTANCE CENTER (SFAC)

• Transition assistance to Soldiers and their Families that are assigned to the Soldier Recovery Unit (SRU) and the Integrated Disability Evaluation System (IDES)

# SURVIVOR OUTREACH SERVICES (SOS)

- Benefits Counseling
- Families of the Fallen Social Activities
- Financial Counseling
- Job Search and Education Assistance
- Support and Outreach
- Information & Referral
- Survivor Support Groups
- Post Access Sponsorship
- Bereavement Referral and Support
- Peer-to-Peer Support

# VICTIM ADVOCACY PROGRAM

- Supporting Leadership Response to Domestic Violence
- Support Groups for Domestic Violence
- Victim Advocacy Program and Training



# COMMUNITY EDUCATION • OPPORTUNITY • DISCOVERY



Services for Soldiers and their

Families assigned to the SRU or

Benefits Counseling

Assistance

Education / Employment

Financial Counseling

Military Personnel

Services (HR)

inside:

ΤΔΡ

linison

1517 Ellis St.

Building 1201

(719) 526-4590

Mon-Fri: 8 a.m.-4:30 p.m.

Wed: 9 a.m.-4:30 p.m.

Federal Holidays: Closed

(O

• Information & Referral

Partner Agencies located

Education and Employment

Veteran Administration Health

Wounded Warrior Project

Employment (CDLE)

**Operation Warfighter** 

Initiative (E2I)

Colorado Department of Labor &

IDES, including:

# ACS CENTER

- **SOLDIER & FAMILY**  Army Volunteer Corps (AVC) ASSISTANCE CENTER
- Army Emergency Relief (AER)
- Community Information & Referral (I&R)

• Family Enrichment Program

Financial Readiness Program

Mobilization & Deployment

Soldier & Family Readiness

Donations Management

• Fort Carson and surrounding

community information

• Multicultural Support

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ort carson army community servic

Readiness Program

Relocation Readiness

Program (SFRP)

Computer Lab

Program

• Employment Readiness Program





# ACS ANNEX

- Exceptional Family Member Program (EFMP)
- Family Advocacy Program
- New Parent Support Program
- Victim Advocacy Program

# FAMILY NURTURING

Parentina classes and meet-ups, including:

- Baby Nurturina
- Infant Massaae
- Nurturing Classes
- Play Group
- Rockin' Grannies
- Toddler Time



# SURVIVOR OUTREACH SERVICES

Services for Families of the Fallen, including:

- Benefits Counseling
- Bereavement Referral and Support
- Education / Employment Assistance
- Financial Counselina
- Information & Referral
- Post Access Support
- Peer-to-Peer Support
- Community Groups meeting at FHFC:

Gold Star Moms Gold Star Wives Suicide Bereavement Kid and Teen Support Groups

1481 Titus Blvd. Building 7492

(719) 526-0461 Mon-Fri: 8 a.m.-4:30 p.m. Wed: 9 a.m.-4:30 p.m. Federal Holidays: Closed \*New Home to Family Nurturing Program

(719) 526-0461/ 960-6435 Open during class times only

WWW.CARSON.ARMY.MIL/ACS • (719) 526-4590

6990 Mekona St. Building 6215

(719) 526-2069

Mon. Tue: 8 a.m.-5 p.m. Wed: 9 a.m.-5 p.m. Thur: 8 a.m.-1 p.m. Fri: 8 a.m.-4 p.m. Federal Holidays: Closed



# COURSES, EVENTS & SERVICES

ARENTING WORKSHOP

Learn to relate with your children by taking hold of

your own emotional responses in this 4 week class.

The Prevention and Relationship Enhancement

Program will help you achieve your goals as a

couple by building on your current strengths and

An opportunity for Soldiers to meet fellow single

parents, attain resources and ask avestions in a

Call (719) 526-0461 for more information

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Call (719) 526-0461 for more information

Helps parents to focus on their own behaviors

REP PREVENTION AND RELATIONSHIP

learning new skills. All couples welcome.

ANCEMENT PROGRAM

supportive environment

ACS programs offer a wide variety of classes, events and services. Each program is represented online. Find class times and further details of ACS classes and events at www.carson.army.mil/acs. To speak with a program specialist call (719) 526-4590.

# ARMY FAMILY TEAM BUILDING

Level K provides the basic information and skills needed by all military Family members. These include military terms, acronyms, customs and expectations, impact of the mission on family life, and much more.

# Level L will enhance an individual's professional growth and leadership skills. This training is for those who are or wish to be leaders, whether it is

in the unit, the SFRG, or the community

# ARMY VOLUNTEER CORPS (AVC)

# NEW VOLUNTEER, VMIS & OPOC TRAINING VOLUNTEER OF THE QUARTER

volunteers, duties of the OPOC (Organizational recognizing Fort Carson Volunteers. Point of Contact) and how to use the VMIS (Volunteer Management Information System) to enter hours and earned awards.

Last Wednesday of the month

imnrovement

Level G focuses on personal growth through

communication, exploring personality traits,

creative problem solving and many aspects of self

This 3-class series improves public speaking, briefing, facilitating, and instruction skills. ACS volunteer instructors are chosen from the Instructor Training Course

Provides information on registration of new 4 times a year AVC organizes award ceremonies ANNUAL AVC EVENTS

> AVC leads many annual events that honor volunteers and support the community. These include: Annual Volunteer Recognition Ceremony, National Volunteer Week, National Night Out, and Make A Difference Day.

# EXCEPTIONAL FAMILY MEMBER PROGRAM (EFMP)

busted and accurate information is explained in detail. We'll help you understand the ins and outs that are offered.

### FEMP RESPITE CA

EFMP Respite Care is a temporary rest period for caregivers, providing them the opportunity to rest and rejuvenate with peace of mind, knowing their loved ones will be well cared for. Eligibility criteria apply.

If you have a child on an IEP or a 504 Plan, this service is for you! Clearly understanding the basics of the special education process, understanding your rights and responsibilities and those of the education system, and collaborating with educational professionals will help you feel like a true member of your child's IEP team. School support services are tailored to meet your child's individual needs.

# EMPLOYMENT READINESS PROGRAM (ERP

# IMES AND USA IORS GO

Searching and applying for federal jobs is a vastly different process than the civilian job search process. ERP will give you the tools to make the most of your federal job search and how to write and tailor your resume to a federal job announcement.

# 4th Tuesday

This series will include workshops with a different focus each month. Topics will include: LinkedIn & Personal Branding, Career Assessments, Business Etiquette and much more! 1st & 3rd Thursday

Does your resume tell the whole story? This course will detail how to tailor your resume to fit a specific iob posting and examine current resume trends. 2nd Wednesday

# MORNING BREW WITH YOUR EFMP CREV Join us for EFMP 101, where program myths are Join a virtual chat where we will have relevant conversations concerning our EFMP families,

current policies, new changes, and community of the program, how it affects you, and the services resources, all while enjoying your morning coffee or tea! Discussion topics will be determined by participants' interests.

> This is a new digital tool to guide military families with special needs to the specific information and

> resources they need. Using the tool, you can learn about support services, preparing for a move or deployment, responding to changes in education or medical needs, and adjusting to new life situations. EFMP & Me gives families personalized assistance based on their specific circumstances.

EFMP Systems Navigation is a Family support component of the EFMP that connects Families who have special needs with the systems of care they need, both on and off the installation. A standardized planning tool is used to help you identify your family's needs and goals, which will be organized and prioritized in a way that is easy to understand.

by appointment, call (719) 526-0400

# U'RE A PRIORITY: FEDERAL EMPLOYMENT R MILITARY SPOUSE

As a Military Spouse you may be eligible for the Priority Placement Program (PPP), educational opportunities through MyCAA, and the Relocation Licensure Reimbursement. Learn the requirements and documentation needed for these and other spouse employment and educational opportunities

### 3rd Wednesday EVELOPMENT AND CAREER ORATION FOR TEENS

ERP invites Mountain Post teens and their parents to join us for workshops guaranteed to launch your teen into a productive future. Workshops will cover: Resume Writing & Completing Applications, Iolunteering, Interview Preparation, Scholarships, FAFSA and Q&A with colleges.

Every Summer and Fall, please visit website for specific dates

# FAMILY ADVOCACY PROGRAM

This class will discuss your "Love Language" and how to use it to strengthen your communication style. Call (719) 526-0461 for more information

# E PARENTING & DIVORC

Understand your new roles in this important relationship and how to best support your kids during this transition. Meets the State of Colorado requirement for divorcing couples 2nd Tuesday of the month

In this 3 week class you'll relate with your partner in a calm, cool and connected way. Work on communication intimacy and much more (all (719) 526-0461 for more information

RANKING MANAGEMENT

banking and much more.

EINANCIAL COUNSELING

**1ST TERMERS TRAINING** 

THRIFT SAVINGS PLAN CLASS

CARE TEAM TRAINING

tragedy or loss.

leadership

retirement plans

card holders

Learn self-awareness, self-regulation, optimism, mental agility, strength of character, and connection. Each class covers a different subject matter. Attendance of all classes encouraged Call (719) 526-0461 for more information

Today's banking tools make managing money

easier than ever before. Secure your success by

understanding the basics of ATMs, Apps, online

Meet with one of our Financial Counselors and get a

handle on your specific financial situation. This is one

to-one counseling for budgets, debt management, or

As a new Soldier, learn how to save and invest your

valuable earnings, establish savings goals, debt

elimination strategies, and create a savings plan

for emergency situations. This class is open to all

new Soldiers, their Family members and DoD ID

Learn about your retirement plan and the importance o

planning for your retirement. Registration is required.

MOBILIZATION & DEPLOYMEN

The CARE Team offers short-term assistance to

Learn about the responsibilities of the Fund

Custodian and the Army regulations for managing

on how best to assist unit commanders and SFRG

Protect your Soldier by protecting the information

you know. This is known as Operations Security

(OPSEC). Class covers OPSEC for social media and

nersonal security auidelines.

SFRG Informal Fund accounts and fundraising.

1st Tuesday of the month

by appointment

by appointment

1st & 3rd Thursdays

IINCHING HOP Launching Hope is a 3 week class that lays out a clear path for how parents can lead their teenagers into a more productive future and create a better

relationship with them along the way. Single parents and couples are welcome to participate. Call (719) 526-0461 for more information

FINANCIAL READINESS PROGRAM (FRP)

### RMY EMERGENCY RELIEF (AER)

AER is a private non-profit organization whose mission is to provide financial assistance to Soldiers and Family Members, Retirees, Retiree Family Members, and Medically Retired Wounded Warriors needing financial assistance in an unforeseen emergency situation. AER is dedicated to "Helping the Army Take Care Its Own'

# by appointment

# NDATIONAL READINESS CLASSES FOR YOUR

Designed for Soldiers and Family Members wanting to improve their financial status and plan for the future. Topics vary each session.

### INANCIAL STRENGTH BUDGETING 10

Learn how to create your budget, meet your financial goals and save for emergencies. Designed to ensure that each Soldier has a plan to better manage their money to create a sound financial plan for themselves and their Family.

2nd & 4th Wednesday

Fridays

www.armvfra.ora is a secure website for command to share unit. SFRG, and deployment information to

### support Families in the gap between notification team and personal support arriving. Training soldiers and Family members. prepares volunteers to help during this time of

This class will serve as an introduction to the Soldier Family Readiness Group (SFRG). Students will review the SFRG mission and determine how leaders can advocate mission readiness.

Soldier Family Readiness Group (SFRG) Key Contact training covers the responsibilities and This course trains Soldiers selected to be unit expectations of being a Key Contact. Learn how Command Family Readiness Representative (CFRR) to handle crisis phone calls and other forms of

communication

Gain a better understanding of the Rear Detachment Leaders role and the many resources available for crisis intervention.

# NEW PARENT SUPPORT PROGRAM

# ROOT CAMP FOR NEW MOM

The NPSP will provide parents who have recently An education and discussion group for moms to delivered, information on safety and the services share motherhood fears and challenges, practical activities, supporting dad and becoming a great 2nd Tuesday of the month mom. Offered for moms only

# 3rd Tues, of the month

1st Tues, of the month

Tuesdays

Friday

Thursdays

4th Monday

3rd Friday

RSVP (719) 526-0457

COT CAMP FOR NEW DA This 10-week class teaches parents how to use child An interactive and engaging class that focuses on play therapy skills to reduce behavioral problems what it means to become a father, how to care for haby, and how to care for mom. Offered for dads Call (719) 960-6435 for times and dates only

NFANT MASSAGE & BABY NURTURING

between parent and baby.

Increase the bond between you and your baby

through various infant massage techniques. This

class includes strokes to alleviate colic, creating

strong bonds and increasing communication

Fun filled, interactive meet-up for parents and

children. Your child will improve their social,

Focuses on aross motor enhancement through song

and dance; sensory enrichment through arts and

crafts; as well as nurturing the child and the parent

Did you know that babies can actually understand

Class designed for ages 18-36 months to support

fine, motor and cognitive development skills.

Supplies will be provided if needed. Information

will be included in the zoom invitation for the date

and time to pick up supplies at the ACS Annex.

UNTAIN POST LIVING WELCOME FOR

III TIIRAI MEET\_IIPS

PCS 10

Meet other new spouses, get "insider tips" from

spouses familiar with the area and have an

opportunity to ask questions about your new home.

neonle with similar backgrounds and experiences

Children welcome. Cultural aroup leaders needed.

planning and executing a successful move.

German Meet-Up: 1st & 3rd Wednesday

Latino Meet-Up: 1st & 3rd Thursday

by appointment/portable class, call (719) 526-1053

4th Tuesday Every other month

For ages 18 months old and up.

RARY SIGN LANGUAGE RASICS

RT AND MOVEMENT

age. School age kids welcome in the summer.

cognitive and motor skills. For infants to 5 years of

NIIRTIIRING FAMILIES THROUGH PLAY

and enhance narent-child relationshins

offered for new parents.

A voluntary home visitation program for Families expecting a child or with children from infant to 3 years of age. Services are provided free of charge by NPSP staff.

call (719) 526-0461 for more information NIIRTIIRING

These two 12-week classes teach parents how to be nurturing to their children as well as to themselves. Touches on communication, building your child's self-esteem, behavior management techniques and much more. Classes are divided by child age: Infant to 5 years of age and 5 to 12 years of age.

# Call (719) 960-6435 for times and dates

NOURISH AND NURTUR Class designed to assist parents in feeding their infants and children up to age 3 years. Monthly topic will cover a variety of subjects: nursing infants, bottle feeding, first foods, picky eaters, ages and stages of development in feeding, and homemade baby foods.

### CENTER ON FATHERING

spoken language before they are physically able to This 15- week class will encourage father-child speak? You and your child can learn together. relationships, cultivate bonding, attachment, communication and build family resilience. Must sign up for the full 15 weeks. For more information nlease call 719-351-2997 or 719-524-1899

# тонся торіс

A group to help assist parents and caregivers with navigating difficult conversations Offered Quarterly

# **NEED TO TALK?**

2nd Mondav

Tuesdays

MILITARY FAMILY LIFE COUNSELORS ARE AVAILABLE. **CALL TO SCHEDULE.** 

(719) 526-4590

# RELOCATION READINESS PROGRAM (RELO)

call (719) 526-0466

# HOMFRIIYFR'S WORKSHOP

Topics include: choosing a real estate agent, selecting the right house, obtaining the right mortgage, VA Loans, understanding the closing process and much more. 4th Wednesday

# SPONSORSHIP TRAINI

Required training for all Fort Carson sponsors. Soldiers learn about sponsorship and resources Get acauginted with ACS offerings and find new available on Fort Carson. friends in a community at Fort Carson that includes by appointment/portable class

EVERYDAY ENGLISH Program for foreign born Spouses and Soldiers Participants develop basic English skills through conversation and activities Provides PCSing Soldiers with information on 1st & 3rd Tuesday

# WAITING FAMILIES PROGRAM

Soldiers and Family Members can go online for this Open to any geographically separated Families, information or schedule a one-on-one appointment to cover all your questions. to include TDY's, unaccompanied assignments, and deployment. Stay up-to-date with what is going on at Fort Carson and local communities.

Call (719) 526-0466 for more informaiton

# ST IMMIGRATION TRAINING

Reavired for BN and BDE S1's to properly assist their Soldiers with the Immigration and Naturalization process

> by appointment/portable class call (719) 526-1127

### DESTINATION OVERSEA

Learn about planning and executing a successful OCONIIS PCS Soldiers and Family Members can ao online for this information or schedule a one-on one appointment to cover all your questions.

> by appointment/portable class, call (719) 526-1053

# IMMIGRATION / NATURALIZATION ASSISTANCE

Free service open to all Soldiers Spouses and DA Civilians: Active Duty and retired. Representative works with the USCIS Denver Office representatives.

by appointment only, call (719) 526-1127 NTHLY NATURALIZATION CEREMONY

Join us in welcoming our new citizens. Participants are Soldiers, spouses, and DA civilians; Active Duty and retired. Ceremony is open to everyone. 3rd Friday

# SOLDIER & FAMILY ASSISTANCE CENTER (SFAC)

# ON AND MEDICAL RETIREMENT BRIEF

have received their Army Disability Rating and are tour and information on what services are provided transitioning out of the military. The brief covers all of the military benefits and services transitioning Soldiers can utilize.

Call 719-526-5807 for times and dates.



This briefing is for SRU and IDES Soldiers who Get orientated to the SFAC Program. Includes a facility through the SFAC. Open to all SRU, Integrated Disability Evaluation System (IDES) Soldiers and their Family Members.

MEDICAL SEPARATION ORIENTATION BRIEF

### Call 719-526-5807 for times and dates. NF-ON-ONE SUPPOR

Schedule your one-on-one support with the SFAC to support your transitions needs: financial counseling, education benefits, leave calculations, resume assistance, and recreation opportunities.

call (719) 526-5807 for an appointment

# ACS supports **Commander's readiness** goals with our portable class schedule.

for Units & SFRG's on your time at your place. To schedule ao to www.carson.armv.mil/acs

# SURVIVOR OUTREACH SERVICES (SOS)

Heartbeat Peer to Peer Support for Survivors of Military Suicide Loss. The Fort Carson Heartbeat group meets virtually and is open to anyone affected by a Military Suicide Loss. The group is facilitated by Survivor's of Military Suicide Loss, and offers time to address suicide bereavement by offering comfort, encouragement and direction to those left to mourn.

Virtually, 2nd & 4th Tuesday

# VICTIM ADVOCACY PROGRAM

Non-clinical advocacy services and support to Soldiers and Family Members who are experiencing domestic violence

# HOW TO HELP & FRIEN

This course will explore the ways a person becomes trapped in an abusive relationship and learn how to safely connect a person to help using on post and off post resources For more information call (719) 524-1899

# WOMEN'S DOMESTIC VIOLENCE EMPOWERMENT SUPPORT GROUI

An 8 week Women's support group for survivors of domestic violence. A group to support, encourage and empower women affected by domestic violence.

For more information call (719) 524-1899

### I FADERSHIP RESPONSE TO DOMESTIC VIOLENCE

This class is designed to help command teams understand their role in domestic violence response and to provide them with resources and information from the ACS Victim Advocacy Program, and information on the dynamics of domestic abuse

Call 719-524-1899 for more information or to schedule a class.

24/7 VICTIM HOTHIN Call or Text (719) 243-7907

