

CUI

ATTENTION

Use this space to indicate categories, limited dissemination controls, special instructions, points of contact, etc., if needed.

ATTENTION

All individuals handling this information are required to protect it from unauthorized disclosure.

Handling, storage, reproduction, and disposition of the attached document(s) must be in accordance with 32 CFR Part 2002 and applicable agency policy.

Access to and dissemination of Controlled Unclassified Information shall be allowed as necessary and permissible to any individual(s), organization(s), or grouping(s) of users, provided such access or dissemination is consistent with or in furtherance of a Lawful Government Purpose and in a manner consistent with applicable law, regulations, and Government-wide policies.

Standard Form 901 (11-18)
Prescribed by GSA/ISOO | 32 CFR 2002

CUI



AER Financial Readiness Program (FRP) Client Intake Request Form

PRINCIPAL: Information is solicited under the authority of 10 U.S.C. 3013 and Executive Order 9397 to provide a basis for evaluating your need for assistance and to provide a record of action taken.

ROUTINE USES: Information may be referred to other government agencies or to community social services necessary to resolve the problem. **DISCLOSURE:** Disclosure of information is voluntary.

Failure to disclose all or part of the information could impede ACS personnel from being able to assist you effectively.

Name (Last, First, MI):	DOB (MM/DD/YYYY):	Gender: <input type="checkbox"/> Male <input type="checkbox"/> Female	Status/Date: MM / DD / YY <input type="checkbox"/> Married: <input type="checkbox"/> Separated: <input type="checkbox"/> Divorced: <input type="checkbox"/> Single: <input type="checkbox"/> Dual Military <input type="checkbox"/> Single with Child
Branch of Service:	Dependent(s) Name(s) and Age(s):		
Rank:	BDE, BN/SQN, Company/Troop/Battery: <input type="checkbox"/> Select if Retired:		
Client's Zelle Cell #:		Client's Zelle E-mail:	
Client's Signature Required:		Today's Date:	

Reason(s): Ensure you are as specific as possible and articulate the reason(s) for your AER Need(s) to our team today!

☐ **Check** if you are requesting Zelle as your choice for payment: ☐ **Circle One:** Zelle by Cell Phone # or E-mail:

Please ensure your writing is large enough and legible, so that it can be understood by the AER Team. This will help us to quickly assess your needs.

Staff Only Referral Services

Budget Counseling	Employment Readiness
Debt Management	WIC Monday Only
Child Support Enforcement Tuesday Only	Supplemental Nutrition Assistance Program (SNAP) <i>Formerly known as food stamps</i>
Warrior's Warehouse	EFMP
New Parent Support	ACS Services
SFAC	MFLC

Internal Army Emergency Relief Section Area for Counselor's Intake Notes

☐ Copy of Client's DOD ID Card Front & Back:

DATE: CTS notes were input into ACS Staff: _____ Intake Department Personnel Initials: _____

WHAT CAN WE HELP WITH?

ARMY
EMERGENCY
RELIEF

EST. 1942

Authorized Categories of Assistance

- Rent | Mortgage
- Utilities | Rental Deposits
- Emergency Travel
- Travel Funds for Relocation (PCS)
- Vehicle Repair
- Replacement Vehicle
- Rental Vehicle
- HVAC Repair
- Career Skills Program(CSP)
- Natural Disaster
- Cranial Helmets
- Basic Essential Furniture
- Car Seats
- Repair | Replacement of Major Appliances
- Minor Home Repairs
- Dental Care for Dependents
- Food

AER is a **NEEDS** based program. AER does not reimburse for costs already paid. Assistance is given as a Loan, Grant, or Combination of the two. Grants are NEVER Guaranteed!

UNAUTHORIZED Categories

- Ordinary Leave Expenses
- AAFES Debt
- Adoption Fees
- Legal Fees | Fines
- Liquidation | Consolidation of Debt
- Government Debt
- Government Travel Card
- Personal Credit Cards| Loans
- Items of Convenience
- In Vitro Treatments
- Overdraft Fees
- Negative Bank Accounts
- Abortion Fees
- Child Support | Alimony
- Earnest Funds for Home
- Closing Costs for Home
- Appliance Upgrade
- Purchase of New Vehicle
- Assistance for NON-ID Card Holders
- Continuing Assistance

Requests for **UNAUTHORIZED** categories will not be considered.



Please note: **Soldiers** are responsible for **providing copies of supporting documents** upon submitting their request.

Checklist for Army Emergency Relief (AER) Assistance

Army Community Service (ACS) • Fort Carson, CO

Army Emergency Relief (AER) • (719) 526-4783
carson.armymwr.com/aer

Please read before submitting your application: Customers who qualify for Army Emergency Relief assistance will receive an EFT payment deposited directly into their bank account. Please follow the checklist below and bring in your application with all supporting documents. Any request received without supporting documentation will be returned as **incomplete/disapproved** and the applicant will have to reapply. **Applications submitted after 1200 will be processed on the next available business day.**

SOLDIER CHECKLIST

- ☐ AER Form 101 (pg1-3) Application (Required)
- ☐ AER Form 575 Direct Deposit (Required)
- ☐ Household Budget Worksheet (Required and completed)
- ☐ Current End of Month LES and/or Pay Stubs (Required)
- ☐ Copy of **DOD ID Card Front & Back** (Required see below)

FAMILY MEMBER CHECKLIST

- ☐ AER Special Power of Attorney stating AER assistance can be received/ **AER Form 53** Special Power Of Attorney (SPOA)
- ☐ AER Form 101(pg1-3) (Required)
- ☐ Household Budget Worksheet (Required and completed)
- ☐ Current End of Month LES and/or Pay Stubs (Required)
- ☐ **Red Cross** Case Number for Emergency Travel (Required)
- ☐ Copy of **DOD ID Card Front & Back** (Required see below)

REQUIRED ADDITIONAL DOCUMENTATION

Car Note (Overdue)

- ☐ Current Vehicle insurance
- ☐ Current Vehicle registration
- ☐ Current Driver's license
- ☐ Letter from creditor stating dollar amount owed

Car Repair

- ☐ Current Vehicle insurance
- ☐ Current Vehicle registration
- ☐ Current Driver's license
- ☐ One independent estimate
- ☐ Current Kelly Blue Book Value of Vehicle

*SM understands if work is authorized prior to AER approval the case may not be approved.

Emergency Travel

☐ **Signed** DA Form 31 or IPPS-A document with control # (Must be marked as **Emergency** or **Ordinary** under **Emergency Conditions** has to be placed in the remarks **Block 17**.

Type of Travel:

- ☐ 1. *Driving - Travel route with mileage (MapQuest)*
- ☐ 2. *Flying - Flight itinerary with dollar amount owed. (Cheap Tickets, Priceline Quotes)*
- ☐ 3. *Hotel cost if needed.*
- ☐ 4. *Rental car, food, and gas if needed.*

Mortgage

- ☐ Letter from creditor stating amount owed.

Rent (Demand for payment)

- ☐ Demand for payment document. This is a legal document in El Paso County or if the rental is through an individual rather than a company, then it may be acceptable to present a signed note with the landlord's contact information.

Rent (Initial Security Deposit/First Month's Rent)

- ☐ Copy of Signed lease; to include dollar amount due for initial security deposit and first month's rent.

Utilities

- ☐ Current overdue documents including utility bill, electric, water, trash, cable, phone(cell or house) and Internet.

Career Skills Program(CSP)

- ☐ AER Form 101(pg1-3), AER Form 575, AER CSP TAP Memo, IMCOM Form 45, Current EOM LES, Printed Estimates of items required, Household Budget if surplus is over \$1000.00 and DA31or IPPS-A if outside of 50 Miles Radius.

Please note: **Soldiers** are responsible for providing copies of Supporting documents upon submitting their request.

ARMY EMERGENCY RELIEF—APPLICATION FOR FINANCIAL ASSISTANCE

For use of this form, see AR 930-4, AERO Section Reference Manual, or www.aerhq.org

SERVICE MEMBER'S INFORMATION:

1. Name (Last, First MI)		2. DOB		3a. DOD ID#: _____ 3b. SSN: _____	
4. Rank	6. Branch <input type="checkbox"/> USA <input type="checkbox"/> USMC <input type="checkbox"/> USN <input type="checkbox"/> USAF <input type="checkbox"/> USCG		7. Component <input type="checkbox"/> ACTIVE <input type="checkbox"/> NATIONAL GUARD <input type="checkbox"/> RESERVES		
5. PAY DATE					
8. Duty Status (For Survivors enter the Duty Status at the time of the Service Member's passing and provide date deceased _____)					
<input type="checkbox"/> ACTIVE		ETS Date		Provide copy of most recent end of month LES	
<input type="checkbox"/> AGR		REFRAD Date		Provide copy of Title 10 AGR orders or amendment, showing current period of service or REFRAD date and most recent end of month LES	
<input type="checkbox"/> TITLE 10		Start Date	End Date	# of Days	Provide copy of Title 10 Orders and most recent end of month LES
<input type="checkbox"/> RETIRED		Retirement Date 8a. Are you medically Retired? <input type="checkbox"/> Yes <input type="checkbox"/> No 8b. If yes to 8a, are you enrolled in the Army Wounded Warrior (AW2) Program? <input type="checkbox"/> Yes <input type="checkbox"/> No 8c. If yes to AW2, who is your AW2 Advocate? _____ 8d. Advocate's phone #: _____			
9a. UNIT (Retired leave blank)			9b. INSTALLATION		9c. UIC (last 5 of PACIDN on LES)

10. Applicant if other than Service Member

10a. Name (Last, First MI)		10b. DOB	10c. Date of Marriage	10d. DOD ID# or SSN
10e. Applicant Relationship to Sponsor <input type="checkbox"/> SPOUSE <input type="checkbox"/> CHILD <input type="checkbox"/> PARENT <input type="checkbox"/> WARD <input type="checkbox"/> OTHER _____			10f. Special Power of Attorney (SPOA) <input type="checkbox"/> YES (INCLUDE COPY) <input type="checkbox"/> NO	

11. ADDRESS

11a. House Number and Street				Apt #
11b. City	11c. State	11d. Zip Code	11e. Country (if outside US)	
12. Phone		13. Email: Personal _____ Military _____		

14. Dependents: ☐ YES (List Below) ☐ NO

Name	Age	Relationship	ID Card Holder	Name	Age	Relationship	ID Card Holder
			<input type="checkbox"/> Yes <input type="checkbox"/> No				<input type="checkbox"/> Yes <input type="checkbox"/> No
			<input type="checkbox"/> Yes <input type="checkbox"/> No				<input type="checkbox"/> Yes <input type="checkbox"/> No
			<input type="checkbox"/> Yes <input type="checkbox"/> No				<input type="checkbox"/> Yes <input type="checkbox"/> No
			<input type="checkbox"/> Yes <input type="checkbox"/> No				<input type="checkbox"/> Yes <input type="checkbox"/> No

15. Are you currently in bankruptcy or do you plan to file for bankruptcy within the next 6 months? ☐ NO ☐ YES under Chapter ☐ 7 ☐ 13

FAILURE TO REVEAL CURRENT BANKRUPTCY OR INTENT TO FILE CONSTITUTES FRAUD AND MAY RESULT IN PERMANENT RESTRICTION FROM FUTURE AER ASSISTANCE.

16. TYPE OF REQUEST

<input type="checkbox"/> CDR/1SG QUICK ASSIST PROGRAM (QAP)	COMPLETE BLOCKS 17 thru 25	ARMY AD/AGR <i>only</i> ; max up to \$2,000; one QAP at a time and must be repaid in full before new QAP; no more than 2 QAP in 12 months; repay within 15 months and at least 2 months prior to ETS; no grants or partial grants with exception of bona fide emergency travel.
<input type="checkbox"/> DIRECT ACCESS	COMPLETE BLOCKS 17 thru 20	ARMY AD/AGR/T10 <i>only</i> if you do not meet one of the four safeguards listed below; 1. Less than 12 months of service. 2. Currently in training. 3. Two AER assists in less than 12 months. 4. You are marked as High Risk.
<input type="checkbox"/> ROUTINE	COMPLETE BLOCKS 17 thru 20 and if Active Duty/AGR/Title 10 21 thru 25*	All individuals not eligible for one of the above programs. This Includes AD/AGR/T10 Members who fall into one of the 4 safeguards listed above and Retired, AW2, and Surviving Spouses.

17. List the specific expenses you need help with (contact AER or visit www.aerhq.org for authorized categories **and ensure there is a supporting document for each expense listed**):

Expense	Amount	Expense	Amount
Total Amount Requested:			\$

18. If this financial need is related to a natural disaster or catastrophic event (i.e. hurricane, tornado, large scale fire, hail storm, etc.) enter the name of the event, month and year:

EVENT: _____

DATE: _____

19. **Describe the reasons you need help with expenses listed above—What caused your financial need or emergency?**

20a. Applicant Certification: I hereby authorize the Department of the Army to supply any requested information contained in my official Army personnel and pay files in connection with this assistance. I further authorize the Department of the Army, or any U.S. Government agency, to supply my last home address, and/or official military address to AER whenever requested. I further understand that AER is an independent private entity, not part of the U.S. Government. This application form, therefore, is not subject to the Privacy Act (5 U.S.C. 552a). Information provided on this application, in some cases, will be provided by AER to the Army and/or other U.S. Government agencies in order to determine eligibility for and administration of financial assistance. I certify the information provided on this application is complete, true and correct.

20b. Signature

20c. Date

UNIT COMMANDER OR FIRST SERGEANT (ensure expenses are itemized in block 17, need is explained in block 19 and complete block 21 thru 24)

21. The Service Member is pending elimination from the service? Yes ☐ No ☐ If yes, expected separation date? _____

22. REQUEST IS:

☐ Approved (Contingent on AERO review and compliance with AER policies.) Approved Amount \$ _____

☐ Disapproved. Soldier has been informed of reason for disapproval.

23. _____ (CDR/1SG Initials) I have assessed the Soldier's financial well-being, member has the ability to repay the loan. Yes ☐ No ☐

*****Needs to be completed if SM is not eligible for Direct Access**

24a. _____ (CDR/1SG Initials) This is the 3rd request in 12 months and needs your concurrence for the request to be considered.

24b. Date: _____ Amount: _____ / Date: _____ Amount: _____ Current Balance: _____ Approve: Yes ☐ No ☐

25a. CDR/1SG Printed Name, Rank

25b. Signature

25c. Date

25d. Military email address

.mil@army.mil

25e. Phone

Army Emergency Relief - Verification and Authorization for Use of Financial Account Information

For use of this form see AER Section Reference Manual

Use of this form:

1. To provide financial account information to receive funds through EFT from Army Emergency Relief.
2. To provide financial account information for repayment of a no-interest loan, when allotment from military pay is not possible.

STEP 1: Complete your information.

1. Soldier's Name:		2. DODID #:	3. AER Location/Installation:
4a. House Number and Street:			
4b. City:		4c. State/Province:	4e. Country (if outside US):
4f. Zip/Postal Code:	5. Area Code/Phone:	6. Email Address (do not use military email addresses):	

STEP 2: Choose how you would like to receive funds (select only one).7a. **Zelle** (You must already have a Zelle account) b. **Direct deposit** to my bank account**STEP 3: Enter your account information.****8a. If you chose disbursement by Zelle**, enter your Zelle account identifier (select one), otherwise leave it blank and go to 8b:

Cell phone: (must be a US phone number)

Email Address:

*Zelle requires a US mailing address. APO addresses are considered a US address.***8b. If you chose direct deposit and/or are required to provide bank information for repayment**, complete all fields:Financial Institution Information (bank/credit union) *Include voided check, screenshot or other document to validate account info.*

(1) Name of Account Holder:	
(2) Name of Financial Institution:	
(3) Routing Number:	
(4) Account Number:	
(5) Type of Account:	Checking Savings

STEP 4: Verify your account information, read the acknowledgment, sign and submit with your application.

9. Acknowledgment:

- a. I understand that disbursement of funds is contingent upon approval of my request for financial assistance and completion of this form does not imply or guarantee approval of that request.
- b. I understand that I will be held pecuniary liable for any funds disbursed to the account information provided in Step 3.
- c. I understand that in the event I am approved for a no-interest loan, and funds are disbursed to the account in step 3, I will be held responsible for repayment of that loan, including any funds disbursed to an account made in error based on the information I provided.
- d. I understand Army Emergency Relief will not reissue funds disbursed to an account made in error based on the information I provided and I will be required to repay those funds.
- e. In the event I cannot repay by allotment from my military pay, I understand the bank information provided in Step 2 will be used to establish repayment under the terms outlined on AER Form 52 should my request be approved.

9f. Signature of Account Holder (if different from Soldier)	9g. Date
9h. Signature of Soldier (Required)	9i. Date

AER Form 575 (21 July 2023) (previous editions are obsolete)