

SURVIVOR

Outreach Services (SOS)



Fort Carson's Survivor Outreach Services (SOS) Program

Our Charter is to...

- Preserve Survivors' connection to the Army Family
- Provide a caring, committed and compassionate Survivor oriented team which is dedicated to providing synchronized support services
- Supply timely and useful information to assist in reducing stress
- Provide consistent and valuable services
- Strive to be sensitive and discerning to the unique and individual needs of Survivors
- Ensure that Survivors are well informed of their entitlements
- Link Survivors to long term services

Survivor Outreach Services

Fort Carson recognizes that coping with the loss of a loved one proves to be an extremely difficult life experience, and when it is connected with the loss of a Soldier, the experience of that loss is magnified. Survivor Outreach Services (SOS) assists in connecting you with the people who can help you minimize your stress.

Many times after you have lost a loved one, there are unresolved issues or questions that may surface months or even years after the loss. The Army is dedicated to fulfilling the Army Family Covenant by providing support to Surviving Families for as long as they desire.

SOS demonstrates the Army's as well as Fort Carson's commitments to our Families of the Fallen. SOS is an enhanced, holistic and multi-agency approach to delivering services to Survivors.

SOS SUPPORT COORDINATOR

Functions as the long term support personnel for Survivors. Support Coordinators facilitate support groups, provide life skills education, and connect Survivors with counseling resources. These Coordinators work closely with Benefits Coordinators, Causality Assistance Officers, and Army Long Term Family Case Management to ensure Survivors receive their necessary services.

FINANCIAL COUNSELOR

Financial Counselors provide assistance to Surviving Families through investment and estate planning education. Financial counselors work closely with Benefits Coordinators, Army Long Term Family Case Management, and legal assistance to address the needs of Surviving Families.

(719) 524-1116

ADDITIONAL ASSISTANCE FOR SURVIVING FAMILIES

- MyArmyOneSource.com
 - Click on "Family Programs and Services"
- Military OneSource
 - 12 free non-medical counseling sessions per issue from a counselor in your area.
 - 1-800-342-9647
 - www.militaryonesource.mil
- Department of Veterans Affairs
 - Free Counseling for all family members including spouses and children.
 - Help Line 1-800-827-1000
 - www.va.gov
- Tricare (Health and Dental Insurance)
 - www.tricare.mil
- DEERS (Eligibility verification)
 - Fort Carson (719) 524-3704
 - Peterson AFB (719) 556-0008
 - Air Force Academy (719) 333-8766
 - <https://milconnect.dmdc.osd.mil/milconnect>
- Social Security Administration
 - 1-800-772-1213
 - www.ssa.gov
- VA GI Bill
 - <https://www.benefits.va.gov/gibill/>
- National Military Families Association (NMFA)
 - <http://www.militaryfamily.org>
- My Pay
 - <https://mypay.dfas.mil>
- Defense Finance & Accounting Office
 - 1-888-332-7411
 - www.dfas.mil
- Reporting the Death of a Retiree
 - 1-800-626-3317



FORT CARSON, COLORADO
"BEST HOMETOWN IN THE ARMY-
HOME OF AMERICA'S BEST"



Army Community Service (ACS)
Fallen Heroes Family Center, Building 6215, 6990 Mekong Street
Fort Carson, Colorado 80913
TEL: (719) 526-2069, (719) 526-0442, (719) 526-0905
TOLL FREE 1-866-804-8763 / FAX: (719) 526-2637
WEBSITE: <https://carson.armymwr.com/programs/survivor-outreach-services>

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WE VIEW IT AS OUR
PRIVILEGE TO SERVE THOSE WHO
HAVE SACRIFICED SO MUCH
FOR OUR COUNTRY.