

## FORT CARSON • ARMY COMMUNITY SERVICE • PROGRAMS

Regardless of what stage of life you and your family are in, Army Community Service has services and programs to make your Army life more successful. If you are new to the Fort Carson, Colorado area, make sure to stop in and pick up a welcome packet, get maps and directions to the local area and meet our professional staff. ACS offers monthly classes on parenting, finances, relationships, volunteerism, exceptional Family members, and much, much more.

## ARMY VOLUNTEER CORPS (AVC)

- Assistance finding volunteer opportunities on & off Fort Carson
- Volunteer Recognition
- Special Volunteer events including: Make A Difference Day & National Volunteer Week

## COMMUNITY INFORMATION & REFERRAL PROGRAM (I & R)

• Information & Referral & Follow Up - Local, State, National, Worldwide

## EXCEPTIONAL FAMILY MEMBER PROGRAM (EFMP)

- Community Information, Support & Resources for EFM Families
- EFMP Special Events & Activities
- Individualized Education Program (IEP) Support
- Relocation Assistance for EFM Families Incoming & Outgoing
- Special Needs Accommodation Process (SNAP)
- Special Needs Stabilization & Compassionate Reassignment
- System Navigation Services appointments

## **EMPLOYMENT READINESS PROGRAM (ERP)**

- Assistance with Resumes, Building a Portfolio & Interviews
- Career Fairs for Spouses & Transitioning Soldiers
- Computer Lab with Printers at the ACS Center
- Education Scholarships Information
- Individualized Counseling to Explore Career Paths
- Self Development Workshop

### FAMILY ENRICHMENT PROGRAM (FEP)

- Army Family Action Plan (AFAP) Conference & Program
- Army Family Team Building (AFTB) Self Improvement Courses
- ACS Volunteer Instructor Training
- Educating Surrounding Community about Fort Carson & Military Life
- Supporting Company Commander & 1st Sergeant Spouses

#### FINANCIAL READINESS PROGRAM (FRP)

- Army Emergency Relief (AER)
- Banking Management & Finance Classes
- Budget, Credit, Debt & Investment Counseling
- Assistance for Soldiers through Community Partners
- Consumer Protection & Mediation
- Command Financial NCO (CFNCO) Program
- Food Assistance Program Screening
- Free Access to CARFAX Reports
- Free Access to Consumer Reports
- LEAP (Low-Income Energy Assistance Program)
- New Blended Retirement System Support

#### MAYORAL PROGRAM

Mayors serve as advocates for the communities they represent to the Fort Carson Community Partners

- Fort Carson Residents Village Mayors Election
- Yard Sales

#### MOBILIZATION & DEPLOYMENT READINESS PROGRAM (MOB DEP)

CARE Team Training

www.carson.army.mil or call (719) 526-0096.

- Emergency Family Assistance Center (EFAC)
- Family Readiness Group (FRG) Support & Training for Members & Liaisons

ACS Inclement Weather Policy: If the installation is on a 2 hour or less delay, ACS events will be adjusted to a 9:30 a.m. start time. If

the installation is closed (2 or more hours), ACS classes will be canceled and rescheduled. For installation weather notifications, visit

- OPSEC Training for Military Families
- Pre & Post Deployment Training / Rear Detachment Training
- Reintegration / Reunion Training for Soldiers & Families
- Unit Service Coordinator (USC) Program

## RELOCATION READINESS PROGRAM (RELO)

- Foreign Language Learning Tools
- Citizenship & Immigration Services
- Community Connection "Welcome Center for Families & Soldiers"
- Computer Lab (CAC Accessible) with Printers, Fax Services, Scanning
- & Copier at Community Connection free of charge
- Cultural Meet-Ups
- Installation Packets
- Loan Closet at Community Connection
- Nursing Suite at ACS Center
- Sponsorship Training
- Toy & Book Program
- Trip Planning
- Waiting Families Program for Spouses & Families separated from their Soldiers

#### SOLDIER & FAMILY ASSISTANCE CENTER (SFAC)

• Transition assistance to Soldiers (& their Families) as assigned to the Warrior Transition Battalion (WTB) & Integrated Disability Evaluation System (IDES)

#### SOLDIER & FAMILY READINESS PROGRAM (SFRP)

- Adoption Fairs for Military Families
- CPR & AED Classes
- Home Visits with New Parent Support Program
- Supporting Leadership Response to Domestic Violence
- Military & Family Life Counselors (MFLC) Program
- Nurturing Parenting Programs for Infants to Teenagers
- Parent Resources & Classes for all Parents, including: Divorcées, Single Parents, Step-Parents & New Parents
- Play Groups for infants to 5 years of age
- Prevention & Relationship Enhancement Program (PREP)
- Relationship Classes
- Resilience Classes for Self Improvement
- Support Groups for Domestic Violence
- Victim Advocacy Program & Training

## SURVIVOR OUTREACH SERVICES (SOS

- Located at the Fallen Heroes Family Center
- Benefits Counseling
- Families of the Fallen Social Activities
- Financial Counseling
- Job Search & Education Assistance
- Support & Outreach
- Information & Referral
- Survivor Support Groups
- Post Access Sponsorship
- Bereavement Referral & Support
- Peer-to-Peer Support

#### WARRIOR FAMILY COMMUNITY PARTNERSHIP (WFCP)

Facilitating Community Partner Resources for Soldiers & Families • Community Partnership Council

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Slick Deals for Soldiers & families

Weekly Community Newsletter: "Pass-It-On"



ACS is located across five different buildings on Fort Carson. Each location houses different programs that offer resources for Soldiers & their Families.



SOLDIER & FAMILY ASSISTANCE CENTER

Services for Soldiers & their

Families assigned to WTB or

Benefits Counseling

Assistance

Education / Employment

• Financial Counseling

Information & Referral

• Military Personnel

Services (HR)

Nutrition Center

• VA Healthcare

& Employment

Liaisons

1481 Titus Blvd.

Building 7492

**Operation Warfighter** 

(719) 526-5807 / 524-730

Mon, Thur, Fri: 8 a.m.-4:30 p.m

Tue, Wed: 9 a.m.-4:30 p.m.

Federal Holidays: Closed

Veteran Administration Health

inside:

INSIDE THE SFAC

IDES, including:

EDUCATION • OPPORTUNITY • DISCOVERY

ACS CENTER

INSIDE

ACS CENTER

Referral (I&R)

Exceptional Family

**Readiness Program** 

• Financial Readiness

Mayoral Program

Employment

Proaram

Army Volunteer Corps (AVC)

• Community Information &

Member Program (EFMP)

Family Enrichment Program

• Mobilization & Deployment

Readiness Program (SFRP)

• See inside for offerings!

Readiness Program

Relocation Readiness

Proaram: Leavina

Fort Carson

• Solider & Family

6303 Wetzel Ave.

Building 1526

(719) 526-4590

Mon-Fri: 8 a.m.-5 p.m.

Federal Holidays: Closed

Wed: 9 a.m.-5 p.m.



## INSIDE THE FHFC

Services for Families of the Fallen, including:

- Benefits Counseling
- Bereavement Referral & Support
- Education / Employment Assistance
- Financial Counseling
- Information & Referral
- Post Access Support
- Peer-to-Peer Support
- Survivor Support Groups

## Partner Agencies located

- Army Wounded Warrior (AW2)
- Colorado Department of Labor
- Education to Employment (E21)
- 6990 Mekong St. Building 6215
- (719) 526-2069 Mon, Tue: 8 a.m.-5 p.m. Wed: 9 a.m.-5 p.m. Thur: 8 a.m.-1 p.m. Fri: 8 a.m.-4 p.m. Federal Holidays: Closed

# FAMILY NURTURING CENTER

## INSIDE THE NURTURING CENTER

Parenting classes & meet-ups, includina:

- Baby Nurturing
- Infant Massage
- Nurturing Classes
- Play Group
- Rockin' Grannies
- Toddler Time



## INSIDE **COMMUNITY CONNECTION**

- Donations Management
- Fort Carson & surrounding community information
- Immigration services
- Loan Closet: check out household necessities
- Relocation Readiness Program: Arriving at Fort Carson



(719) 526-0461

Open during class times only

## 6391 Wetzel Ave. Building 1524

(719) 526-8747 / 1070

Mon-Fri: 8 a.m.-4 p.m. Wed: 9 a.m.-4 p.m. Federal Holidays: Closed

# WWW.CARSON.ARMY.MIL/ACS • (719) 526-4590

6070 Barkeley Ave. Building 1354

# ACS COURSES, EVENTS & SERVICES

ACS programs offer a wide variety of classes, events and services. Each program is represented online. Find class times and further details of ACS classes and events at www.carson.army.mil/acs To speak with a program specialist call (719) 526-4590.

## ARMY FAMILY TEAM BUILDING

AFTB: MILITARY KNOWLEDGE (LEVEL K) Level K provides the basic information and skills Level G focuses on personal growth through needed by all military Family members. These communication, exploring personality traits, include military terms, acronyms, customs and creative problem solving and many aspects of expectations, impact of the mission on family self improvement. life, and much more.

#### AFTB: LEADERSHIP DEVELOPMENT (LEVEL L)

Level L will enhance an individual's professional and Fort Carson, the deployment cycle, customs growth and leadership skills. This training is for and courtesies, coping through crisis, character those who are or wish to be leaders, whether it strengths and resilience, recruiting and is in the unit, the FRG, or the community.

This 3-class series improves public speaking, briefing, facilitating, and instruction skills. ACS volunteer instructors are chosen from the Instructor Training Course.

## AFTB: PERSONAL GROWTH (LEVEL G

## CO. COMMANDER & 1SG SPOUSE COURSE

You'll learn about the structure of the Army recognizing volunteers, and more.

A 5-hour class designed to help civilian organizations understand more about how the Army works at Fort Carson and is an opportunity to learn the basics of working with Soldiers and Families. Offered 4 times a year.

# Find new friends

## ARMY VOLUNTEER CORPS (AVC)

#### VOLUNTEER VMIS & OPOC TRAININ

Provides information on registration of new volunteers, duties of the OPOC (Organizational GCSM and the Community Partners to discuss Point of Contact) and how to use the VMIS any issues and concerns regarding guality of (Volunteer Management Information System) to life within the Carson Family Housing. enter hours and earned awards

Last Wednesday of the month • 1-2 p.m.

Twice a month the Mayoral Program supports yard sales on Fort Carson for DoD ID holders (nonresidents and barracks residents set up at bldg. 4355 on Funk Ave). If bad weather, yard sales will be rescheduled to the Saturday following a regularly scheduled date.

## EXCEPTIONAL FAMILY MEMBER PROGRAM (EFMP)

What could be more fun than a bowling Families! No cost for EFMP Families; includes 2 Registration required. aames and shoe rental. Registration required.

If you have a child with an Individualized education jargon, this class is for you! Reduce installation. your confusion and the feeling of being overwhelmed

At the EFMP Sensory Movie Night the lights are members are invited to get up and move about as needed All FFMs are welcome

For help in knowing how to see if your child might qualify for Medicaid or any of the waivers, start with this informational workshop led by an expert in the field.

#### MAYORS' MEET

Mayors meeting with the Garrison Commander,

4 times a year AVC organizes award ceremonies recognizing Fort Carson Volunteers.

AVC leads many annual events that honor volunteers and support the community. These include: Annual Volunteer Recognition Ceremony, Mayoral Elections and Inauguraion, National Volunteer Week, National Night Out, Volunteer April-Dec.: 1st & 3rd Saturdays • 8 a.m.-3 p.m. Holiday Social, and Make A Difference Day.

EFMP has partnered with Tumbleweeds at the experience for you and your special needs. Mountain Post to offer complimentary auided child? Join the fun and network with other EFMP craft nights. This event is for adults only.

Systems Navigation (SN) is a service specific to ACS EFMP that connects Exceptional Family Education Program (IEP) and feel like a Members (EFMs) Families and individuals to the lost fish swimming in an ocean of special systems of care they need, both on and off the

## walk-in or by appointment, call (719) 526-4590

The Resource Exchange is the local agency responsible for evaluation and eligibility left on, the sound is turned down and audience determination for early intervention services for El Paso County. They work with EFMP to provide free developmental screening for children of Army Families ages newborn to 3 years old.

Join us for an informational and interactive workshop about music therapy and its benefits. Space is limited; registration is required.

#### EMPLOYMENT READINESS PROGRAM (ERP)

Attend and receive valuable information about

starting your job search as you transition

Receive important resume writing tips for

today's job market, interview techniques, how

to dress for success, and handouts to assist in

1st & 3rd Tuesdays • 9:30 a.m.-12:30 p.m.

1st & 3rd Thursdays • 9:30 a.m.-12:30 p.m.

OPERATIVE PARENTING & DIVOR

Understand your new roles in this important

relationship and how to best support your

kids during this transition. Meets the State of

2nd Tues. of the month • 9 a.m.-12:30 p.m.

Learn self-awareness, self-regulation, optimism,

mental agility, strength of character, and connection. Each class covers a different subject

matter. Attendance of all classes encouraged.

In this 2-day class relate with your partner

in a calm, cool and connected way. Work on

The "Prevention and Relationship Education

Program" will help you achieve your goals as a

couple by building on your current strengths and

This is a research-based marriage and family

life education program that recognizes the

complexities and the interdependent nature of

1st Tuesday of the month • 9-11:30 a.m.

by appointment only, call (719) 526-4590

One-on-one counseling for budgets, debt

Stop by after work and enhance your financial

knowledge. Designed for Soldiers and Family

Members wanting to improve their financial

2nd Thursday of the month • 5:30-7:30 p.m.

Tonics vary each session

FINANCIAL COUNSELING

SMART MONEY TALKS

management, or retirement plans.

status and plan for the future.

communication, intimacy and much more.

learning new skills. All couples welcome.

relationships with step-families.

RIAGE WORKSHOP

3rd Thurs, of the month • 9 a.m.-Noon

Colorado requirement for divorcing couples.

creating a finished resume

4th Thursday • 9:30 a.m.-12:30 p.m.

Participants will receive valuable information and answers to the most common questions about starting your job search at Fort Carson from the Army. Resume writing tips, as well and in the local commuting area. Once a month as handouts will be provided to assist in your a CPAC briefer will address the military spouse transition needs. application process for federal/government jobs, and the Military Spouse Preference Program.

Wednesdays • 9:30-11:30 a.m. with CPAC Brief on 4th Weds. of the month

Have your resume critiqued by an expert. Includes follow up appointment as well. Completion of Resume Writing Workshop required.

by appointment only, call (719) 526-0452

#### FAMILY ADVOCACY PROGRAM

#### 5 LOVE LANGUAGE

This class will discuss your "Love Language" and how to use it to strengthen your communication style. The workshop is based on the best-selling book "The 5 Love Languages".

#### DISCOVER A RETTER YOU

Based on the 'Got Your Back' Series, this class helps Single Soliders improve on their self actualization and realtionship skills.

#### HEARTSAVER CPR TRAINING

Teaches the basic techniques of adult & child CPR and use of an AED (Automated External Defibrillator). For anyone who does not work in a healthcare environment. Classes fill auickly.

#### PARENTING TEENAGERS

This 5-week class lays out a clear path to a more productive future and create a better relationship along the way. Single parents and couples are welcome to participate.

#### PARENTING WORKSHOP

A 6-week class where you will learn to relate with your children by taking hold of your own emotional responses. Helps parents to focus on their own behaviors more than their kids.

## FINANCIAL READINESS PROGRAM (FRP)

#### ARMY EMERGENCY RELIEF (AER)

AER is a private non-profit organization whose mission is to provide financial assistance to Soldiers and Family Members, Retirees, Retiree Family Members, and Family of the Fallen needing financial assistance in an unforeseen emergency situation. AER is dedicated to "Helping the Army Take Care Its Own."

Contact your unit's Command Financial NCO or ACS for an appointment, call (719) 526-4590

<u>SMART STEPS</u>

#### **1ST TERMERS TRAINING**

Learn how to save and invest your money, Learn the basics of ATMs, checking and savings establish savings goals, debt elimination accounts and how to make the best of the strategies, and create a savings for emergency different tools banks offer. situations

Mondays • 9-11:30 a.m.

#### **BROWN BAG LUNCH SERIES**

#### Take your lunch break with FRP and learn how to better manage your money. Topics include:

- Thrift Savinas Plan -1st Thurs
- Manaaina Your Debt 2nd Thurs.
- New Blended Retirement System 3rd Thurs
- Used Car Buvina 4th Thurs.
- Thursdays Noon-1 p.m.

#### IRON HORSE BUDGE

Learn how to create your budget. Designed to ensure that each Soldier has a plan to better manage their money and create a sound financial plan.

#### MOBILIZATION & DEPLOYMENT

## CARE TEAM TRAINING

The Casualty Response (CARE) Team fills the gap between the notification team and personal support arriving. Training prepares volunteers review the FRG mission and determine how to help during a time of tragedy or loss.

Learn about the responsibilities of the Fund Custodian and the Army regulations for managing FRG Informal Fund accounts and expectations of being a Key Contact. Learn how fundraisina.

This course trains Soldiers selected to be unit Family Readiness Liaisons (FRLs) on how best to assist unit commanders and FRG leadership.

#### Protect your Soldier by protecting the

information that you know. This is known as Operations Security (OPSEC). Class covers OPSEC for social media and personal security auidelines.

#### NEW PARENT SUPPORT PROGRAM

#### BASIC TRAINING FOR NEW MOMS

An education and discussion group for moms to share motherhood fears and challenges, practical activities, supporting dad and becoming a great mom. Offered for moms only. 3rd Thurs, of the month • 9-11 a.m.

A voluntary home visitation program for Families expecting a child or with children from infant to 3 years of gae. Services are provided free of charge by NPSP staff. Appointments are available Monday through Friday from 8 a.m. to 5 p.m., evenings are available on a limited basis. Call (719) 526-4601 for more information

#### NIIRTIIRIN

HOME VISITS

These two 12-week classes teach parents how to be nurturing to their children as well as to themselves. Touches on communication, building your child's self-esteem, behavior management techniques and much more. There are 2 sessions: Infant to 5 years of age and 5 to Focuses on gross motor enhancement through 12 years of age.

Registration deadline: April 5 arts and crafts; as well as nurturing the child

and the parent. For ages 18 months old and up. Make a better future Build your community

#### RELOCATION READINESS PROGRAM (RELO)

#### HOMEBUYER'S WORKSHOP Topics include: choosing a real estate agent,

process and much more.

EVERYDAY ENGLISH

assessment test

do so.

T3 SPONSORSHIP TRAINING

selecting the right house, obtaining the right

mortgage, VA Loans, understanding the closing

T3 is a master trainer course for unit sponsors.

Soldiers will learn how to train Sponsors for the

Fort Carson Sponsorship Program. Soldiers must

attend both days of training and have orders to

Ten week program for foreign born individuals.

Participants develop basic English skills

in grammar, conversation, language and

composition. Preregistration required with

4th Weds. of the month • 1 p.m.-4p.m.

This class will serve as an introduction to the Family Readiness Group (FRG). Students will leaders can advocate mission readiness.

FRG TRAINING: FOUNDATIONS

communication

BOOT CAMP FOR NEW DADS

for dads only.

PLAY GROUP

NEWCOMERS ORIENTATION

the post. Lunch is provided.

CULTURAL MEET-UPS

Family Readiness Group (FRG) Key Contact training covers the responsibilities and to handle crisis phone calls and other forms of

#### REAR DETACHMENT LEADERS COURSE

Gain a better understanding of the Rear Detachment Leaders role & the many resources available for crisis intervention.



1st Tues, of the month • 9 a.m.-Noon

## INFANT MASSAGE & BABY NURTURING Increase the bond between you and your baby

through various infant massage techniques. This class includes strokes to alleviate colic, creating strong bonds and increasing communication between parent and baby.

Tuesdays • 10-11:30 a.m.

Fun filled, interactive meet-up for parents and children. Your child will improve their social, cognitive and motor skills. For infants to 5 years of age. School age kids welcome in the summer. Fridays • 10-11 a.m.

song and dance; sensory enrichment through Thursdays • 9:30-11 a.m.





offered once a month • 9 a.m.-1 p.m.

Get acauainted with ACS offerings and find new friends in a community at Fort Carson that includes people with similar backgrounds and experiences. Children are welcome.

> German Meet-Up: Alternatina Wednesdays 10 a.m.-Noon

> > Latino Meet-Up: 1st & 3rd Tuesdays 10 a.m.-Noon

LGBTQ Meet-Up: 1st & 3rd Mondays 11 a.m.-1 p.m. Multi-Cultural Meet-Up: 2nd & 4th Tuesdays

Noon-2 p.m.

#### IMMIGRATION & NATURALIZATION CLASSES

Interactive class walking participants through all paperwork required for either Green Card application or Naturalization. The process (forms and fees) are explained in depth. Our 101 class will answer all your questions if you don't know where to start, schedule an appointment for 101 today

Immigration 101: Tues. • 2 p.m.-4p.m. Green Card: 2nd & 4th Thurs. • 8 am.m-Noon Citizenship: 2nd & 4th Thurs. • 1-4 p.m.

#### ST IMMIGRATION TRAINING

This required training ensures BN and BDE S1's are able to properly assist their Soldiers with the Immigration and Naturalization process. Training is open to all Soldiers, DA Civilians, and Contractors. Participants will work through scenario based exercises.

#### DESTINATION OVERSEAS

Learn about planning and executing a successful OCONUS PCS. Soldiers within 30 days prior to clearing can pre-clear ACS, Army Emergency Relief (AER), Loan Closet and the Exceptional Family Member Program (EFMP) by attending this class.

2nd Wednesdays • 1-2:30 p.m.

#### IMMIGRATION ASSISTANCE

Free service open to all Soldiers, Spouses, and DA Civilians: Active Duty and retired. Representative works with the USCIS Denver Office representatives

by appointment only, call (719) 526-1070

### MONTHLY NATURALIZATION CEREMONY

Join us in welcoming our new citizens. Participants are Soldiers, spouses, and DA civilians; Active Duty and retired. Ceremony is open to everyone.

3rd Thurs. of the month • 2-2:30 p.m.

Provides PCSing Soldiers with information on planning and executing a successful move. Soldiers within 30 days prior to clearing can pre-clear ACS, Army Emergency Relief (AER), Loan Closet and the Exceptional Family Member Program (EFMP) by attending this class.

4th Wednesdays • 1-2:30 p.m.

#### WAITING FAMILIES PROGRAM

Find new friends and stay up-to-date on what is going on at Fort Carson and in the local community. For Family Members who are separated from their Soldier due to mission requirements, to include TDY's and unaccompanied assianments.

## SOLDIER & FAMILY ASSISTANCE CENTER (SFAC)

Family members welcome.

#### NITRITION CENTER

Getting the right nutrition is an important part of your treatment. The SFAC Nutrition Center is open daily with snacks and beverages for WTB/ IDES Soldiers and their Families.

#### UNDERSTANDING YOUR EDUCATION BENEFIT

Participants will get a clear understanding of the education benefits including: Montgomery GI Bill, Post 9/11, Transfer of Benefits, Yellow Ribbon Programs, Vocational Rehabilitation, and Veteran Upward Bound.

Wednesdays • 1 p.m.

Soldiers and their Families assigned to the WTB Get orientated to the SFAC Program. Includes a or in the IDES can learn more about the process building tour and information on what services and resources available. Dinner is provided. All are provided through the SFAC. Open to all WTB, Integrated Disability Evaluation System (IDES) Soldiers and their Family members.

Tuesdays & Thursdays • 1-2 p.m.

#### **E-ON-ONE SUPPORT**

Schedule your one-on-one support with the SFAC to support your transitions needs: financial counseling, education benefits, leave calculations. ID card renewals, outreach opportunities and resume assistance.

call (719) 526-5807 for an appointment

#### TRANSITION BRIEF

Class for WTB and IDES Soldiers that are transitioning out of the military. Covers all of the military benefits and services that transitioning soldiers can utilize through the SFAC and other programs.

Mon., Weds. & Fri. • 9:45-11 a.m.

## VICTIM ADVOCACY PROGRAM

#### DOMESTIC VIOLENCE SUPPORT GROUPS

An inviting and safe place where individuals can meet with others who have a history with domestic violence. All ideas and experiences can be expressed in a judgment free environment.

> Women's Group - Tuesdays • 1-2 p.m. Men's Group - Wednesdays • 2:30-3:30 p.m.



Find up to date class listings & program details on our website.