

## Army Community Service Modified Service Delivery

*Updated December 23, 2020 – All Guidance Is Until Further Notice*

For updates please visit <https://carson.armymwr.com/programs/army-community-service>

For appointment requests please visit <https://carson.armymwr.com/programs/appointment-request>

\*Virtual programs will utilize GoToWebinar, Facebook and Zoom platforms.

PROGRAM	SERVICE DELIVERY MODIFICATION	CONTACT INFORMATION
ACS Center, BLDG 1201	Appointment Only	Please call 719-526-4590 for appointments
ACS Annex, BLDG 7492	Appointment Only	Please call 719-526-5807 for appointments
Survivor Outreach Services, BLDG 6215	Appointment Only	Please call 719-526-2069 for assistance
ACS Main Computer Lab	Appointment Only	Please call 719-526-4590 for appointments
24/7 Victim Advocate Hotline	Offered via Telephone	719-243-7907
Clearing (PCS & ETS)	Offered via Telephone, Online and In-person on Tues & Wed by Appointment only.	719-526-1053; Pre-clear at <a href="https://carson.armymwr.com/programs/relocation-readiness-program">https://carson.armymwr.com/programs/relocation-readiness-program</a>
Gifts & Donations	Offered via Telephone; In-person by Appointment only.	719-244-1245
Portable Classes	Offered virtually	<a href="https://carson.armymwr.com/promos/acs-portable-class-schedule">https://carson.armymwr.com/promos/acs-portable-class-schedule</a>
<b>ARMY VOLUNTEER CORPS</b> <a href="https://carson.armymwr.com/programs/army-volunteer-corps">https://carson.armymwr.com/programs/army-volunteer-corps</a>		
Volunteering	Check website for opportunities	719-526-4590
Volunteer, VMIS and OPOC Inquiries	Offered via Telephone	719-526-4590
<b>EMPLOYMENT READINESS PROGRAM</b> <a href="https://carson.armymwr.com/programs/employment-readiness">https://carson.armymwr.com/programs/employment-readiness</a>		
ERP Inquiries	Via telephone	719-526-4590
You're a Priority: Federal Employment MilSpouses Class	Offered virtually	Register via website calendar
Federal Resume & USAJobs Class	Offered virtually	Register via website calendar
Employment Readiness Orientation	Offered virtually	Register via website calendar
Professional Development: LinkedIn Fundamentals	Offered virtually	Register via website calendar
Professional Development: Career Assessments Class	Offered virtually	Register via website calendar
<b>EXCEPTIONAL FAMILY MEMBER PROGRAM</b> <a href="https://carson.armymwr.com/programs/exceptional-family-member-program">https://carson.armymwr.com/programs/exceptional-family-member-program</a>		
EFMP Services	Offered via Telephone; In-person by appointment only.	719-526-4590; Request an appointment at <a href="https://carson.armymwr.com/programs/appointment-request">https://carson.armymwr.com/programs/appointment-request</a>
SNAP	Offered via Telephone; In-person by appointment only.	719-526-4590

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FAMILY ADVOCACY PROGRAM		
<a href="https://carson.armymwr.com/programs/family-advocacy-program1">https://carson.armymwr.com/programs/family-advocacy-program1</a>		
Boot Camp for New Moms	Offered virtually	Register via website calendar
Boot Camp for New Dads	Offered virtually	Register via website calendar
Center on Fathering	Offered virtually	Register via website calendar.
Cooperative Parenting & Divorce	Offered virtually	Register via website calendar.
El Paso County Child Support Services	Offered via telephone, office visits canceled	The Child Support Enforcement Unit with El Paso County Child Support are available by phone at 719-457-6331 to answer questions.
Home Visitor Services	Offered virtually and via telephone	719-526-4590
Layette Program	Layette bags distributed by Hospital staff.	719-526-4590
Nurturing Parent, Nurturing Families through Play, Infant Massage, Playgroup & Toddler Time	Offered virtually	Register via website calendar. Facebook: Fort Carson Nurturing and New Parent Support Program
Respite Care	Will continue on a case-by-case basis	719-526-0461
Sole Parenting Resource and Support Group	Offered virtually	719-524-1899
FINANCIAL READINESS PROGRAM		
<a href="https://carson.armymwr.com/programs/financial-readiness">https://carson.armymwr.com/programs/financial-readiness</a>		
Army Emergency Relief	Appointment only	(719) 526-4783 or (719) 526-4590 <a href="https://carson.armymwr.com/programs/army-emergency-relief-aer">https://carson.armymwr.com/programs/army-emergency-relief-aer</a>
Basic Budgeting	Offered virtually	Register via website calendar.
Banking Management	Offered virtually	Register via website calendar.
Smart Money Talks	Offered virtually	Register via website calendar.
TSP Basics and Planning	Offered virtually	Register via website calendar.
MOBILIZATION & DEPLOYMENT		
<a href="https://carson.armymwr.com/programs/mobilization-deployment-readiness-stability-support-operations-mdrso">https://carson.armymwr.com/programs/mobilization-deployment-readiness-stability-support-operations-mdrso</a>		
CARE Team Training	Offered virtually	Register via website calendar.
Deployment Resources	Offered virtually and by request	To request deployment resources and support please call 719-526-0458.
Informal SFRG Chat	Offered virtually	Register via website calendar.
MFLC Services	MFLCs offering telephonic, video non-medical counseling and in-person services by appointment only.	To speak to an MFLC other than your identified MFLC, please call 719-526-4590 for assistance. To speak to a CYB MFLC, please call Parent Central at 719-526-1101. Visit <a href="https://carson.armymwr.com/promos/military-family-life-counselors">https://carson.armymwr.com/promos/military-family-life-counselors</a> for more information.
SFRG Foundations, Funds Custodian, Key Contact, CFRR Training & Resource Day	Offered virtually	Register via website calendar.



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<b>MULTICULTURAL SERVICES</b> <a href="https://carson.armymwr.com/programs/multicultural-program">https://carson.armymwr.com/programs/multicultural-program</a>		
Citizenship Appointments	Offered virtually or in-person	For assistance, call (719) 526-4590 or email <a href="mailto:usarmy.carson.imcom-fmwrc.list.dfmwr-w-ac-relo-readiness@mail.mil">usarmy.carson.imcom-fmwrc.list.dfmwr-w-ac-relo-readiness@mail.mil</a> .
Everyday English Class	Offered virtually	Register via website calendar.
Immigration Assistance	Offered virtually or in-person by appointment only	For assistance, call (719) 526-4590 or email <a href="mailto:usarmy.carson.imcom-fmwrc.list.dfmwr-w-ac-relo-readiness@mail.mil">usarmy.carson.imcom-fmwrc.list.dfmwr-w-ac-relo-readiness@mail.mil</a> .
Latino Meet up	Offered virtually	Register via website calendar. Streaming on Facebook Live via Fort Carson ACS Grupo Latino page.
Naturalization Ceremony	Moved to Denver. Priority to Deploying Soldiers	USCIS staff are naturalizing onsite in Denver. To schedule an emergency appointment contact the USCIS Contact Center @ <a href="https://www.uscis.gov/contactcenter">https://www.uscis.gov/contactcenter</a> . The Relocation Readiness Program can also assist by calling (719) 526-4590 or email <a href="mailto:usarmy.carson.imcom-fmwrc.list.dfmwr-w-ac-relo-readiness@mail.mil">usarmy.carson.imcom-fmwrc.list.dfmwr-w-ac-relo-readiness@mail.mil</a> .
<b>RELOCATION READINESS PROGRAM</b> <a href="https://carson.armymwr.com/programs/relocation-readiness-program">https://carson.armymwr.com/programs/relocation-readiness-program</a>		
Homebuyers Workshop	Offered virtually	Register via website calendar.
MPL Welcome for Spouses And Families	Offered virtually	Streaming on Facebook Live via Fort Carson Army Community Service Facebook page. Digital welcome packet available at <a href="https://carson.armymwr.com/programs/newcomers">https://carson.armymwr.com/programs/newcomers</a> .
<b>SOLDIER AND FAMILY ASSISTANCE CENTER (SFAC)</b> <a href="https://carson.armymwr.com/programs/soldier-family-assistance-center">https://carson.armymwr.com/programs/soldier-family-assistance-center</a>		
Colorado Department of Labor and Employment (CDLE)	Offered via telephone	For a referral to this service please contact 719-526-5807
Education and Employment Initiative (E2I)	Offered via telephone	For a referral to this service please contact 719-526-5807
Operation War Fighter	Offered via telephone	For a referral to this service please contact 719-526-5807
Recovery Care Coordinator	Offered via telephone	For a referral to this service please contact 719-526-5807
SFAC HR Assistance	Offered via telephone and In-person by appointment only	Please call 719-526-5807
SFAC Medical Separation Orientation Brief	Brief can be viewed via website	<a href="https://carson.armymwr.com/programs/soldier-family-assistance-center">https://carson.armymwr.com/programs/soldier-family-assistance-center</a>
SFAC Transition and Medical Retirement Brief	Brief can be viewed via website	<a href="https://carson.armymwr.com/programs/soldier-family-assistance-center">https://carson.armymwr.com/programs/soldier-family-assistance-center</a>
SFAC Wounded Warrior Project	Offered via telephone	For a referral to this service please contact 719-526-5807
SFL-TAP	Offered via telephone	For a referral to this service please contact 719-526-5807
Veteran Health Administration	Offered via telephone	For a referral to this service please contact 719-526-5807



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SURVIVOR OUTREACH SERVICES <a href="https://carson.armymwr.com/programs/survivor-outreach-services">https://carson.armymwr.com/programs/survivor-outreach-services</a>		
Survivor Outreach Services BLDG 6215	In-person by appointment only	Please call 719-526-2069 for assistance
Heartbeat Peer Grief Support After Suicide Loss	Offered virtually	Please call 719-332-7574
SOS Art Expressions Class (Bemis School of Art)	Offered virtually; new session to begin February 2021	Platform TBD, please check website calendar for updates.
Support Services	Offered via telephone and videoconferencing and in- person by appointment only	Please call 719-526-2069