

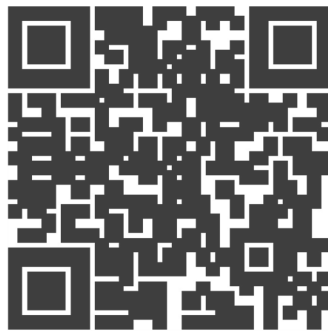
INSTRUCTION GUIDE



Follow these 3 steps below in order to apply for AER assistance:

1

Please go to the following web address:
<https://carson.armymwr.com/AER>



2

Review the **AER CHECKLIST** , download and fill out all required documents

3

Turn in all required documents to AER caseworker

All AER applications will need at a minimum:

- AER Form 101 (2 pages, filled out, & signed)
- Budget Worksheet (Completed with surplus/deficit)
- End of Month Leave and Earnings Statement
- AER 575 (Electronic Deposit Form, signed)
- Supporting Documentation (Review Checklist)

If you are requesting AER assistance for **EMERGENCY TRAVEL OR FUNERAL COSTS**, please follow the steps above and then call our office at 719-526-4783 for further guidance.

If ACS/AER is closed, then please call the American Red Cross at **1-877-272-7337**.

WHAT CAN WE HELP WITH?

ARMY
EMERGENCY
RELIEF

EST. 1942

Authorized Categories of Assistance

- Rent | Mortgage
- Utilities | Rental Deposits
- Emergency Travel
- Travel Funds for Relocation (PCS)
- Vehicle Repair
- Replacement Vehicle
- Rental Vehicle
- HVAC Repair
- Natural Disaster
- Cranial Helmets
- Basic Essential Furniture
- Car Seats
- Repair | Replacement of Major Appliances
- Minor Home Repairs
- Dental Care for Dependents
- Food

AER is a NEEDS based program. AER does not reimburse for costs already paid. Assistance is given as a LOAN, GRANT, or Combination of the two. A GRANT is never guaranteed!

UNAUTHORIZED Categories

- Ordinary Leave Expenses
- AAFES Debt
- Adoption Fees
- Legal Fees | Fines
- Liquidation | Consolidation of Debt
- Government Debt
- Government Travel Card
- Personal Credit Cards| Loans
- Items of Convenience
- In Vitro Treatments
- Overdraft Fees
- Negative Bank Accounts
- Abortion Fees
- Child Support | Alimony
- Earnest Funds for Home
- Closing Costs for Home
- Appliance Upgrade
- Purchase of New Vehicle
- Assistance for NON-ID Card Holders
- Continuing Assistance

Requests for **UNAUTHORIZED** categories will not be considered.

